## ABC NEWS/MONEY CONSUMER INDEX - 1/16/00

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## Confidence Surges To Another Record

Consumer confidence posted its biggest one-week gain in a year and a half this week, surging to a new all-time high in the 14 -year-old ABC News/Money magazine poll.

It's the second record high in two weeks for the ABC/Money Consumer Comfort Index, a smashing start to consumer confidence in the new year. The index posted only one record in all of last year, after setting nine new highs in 1998.

The index is an amalgam of three gauges, all themselves at record highs: Eighty percent of Americans now say the national economy is in good shape, the most ever; 57 percent call it a good time to buy things, another record; and 70 percent rate their own finances positively, tying the record first set in August 1988.

|  | ---- | Since $12 / 85$ | ---- |  |
| :---: | :---: | :---: | :---: | :---: |
| Positive ratings: | Today | Highest | Lowest | Average |
| National Economy | $80 \%$ | 80 | 7 | 38 |
| Personal Finances | 70 | 70 | 42 | 56 |
| Buying Climate | 57 | 57 | 20 | 37 |

INDEX - The ABC/Money Consumer Comfort Index stands at +38 on its scale of +100 to -100 , four points higher than the record set last week. It's now a full 10 points higher than its 1999 average of +28 , which stands as its best full year. The overall average of the index since late 1985 is just -12 , stunted by dismal levels in the early ' 90 s.

|  | ABC/Money | Index |
| :--- | ---: | :--- |
| Today | +38 | New record high |
| Last week | +34 |  |
| 1999 average | +28 | Best full year |
| 1992 average | -44 | Worst full year |
| Feb. 9, 1992 | -50 | Record low |
| Average since 12/85 | -12 |  |

Confidence has been soaring for two years, lifted by rising incomes, low inflation, low interest rates and the strong job market. Strong confidence in turn has boosted consumer spending, fueling the economy through its now long-running growth cycle. The robust economy and rising stock market have also combined to boost savings and investment portfolios in recent years. The Federal Reserve reported yesterday that the net worth of American families increased by about 18 percent since the mid-1990s.

Call the ABC News Polling Unit, ext. 2621, for a chart tracking the ABC/Money index over time.

THE MARKET - The jump in consumer confidence does not appear to be changing individuals' short-term plans for investing in the stock market. About two-thirds of those who own stocks or mutual funds are planning to leave their investments where they are. Twenty-five percent plan to invest more in the near future, whereas five percent plan to move out of the market. These numbers are right about where they've been the past couple of years.

GROUPS - Not everyone is benefiting equally from the booming economy. According to the Federal Reserve's report yesterday, higher-income families have enjoyed rising incomes and increases in their net worths, while lower income families have either seen limited gains or even lost ground.

These disparities are mirrored in the Consumer Comfort Index: The index is +68 in higher-income households compared to -19 in the lowest; +53 among college graduates but +1 among high-school dropouts; +43 among whites but +3 among blacks; and +45 among men compared to +30 among women.

Here's a closer look at the three components of the ABC/Money index:
NATIONAL ECONOMY- The poll asks: Would you describe the state of the nation's economy these days as excellent, good, not so good or poor? Eighty percent say excellent or good, up three points from last week and a new record high. The worst rating was seven percent in late 1991 and early 1992.

|  | Pos. NET | Excel. | Good | Neg. NET | Not good | Poor |
| :--- | :--- | :---: | :---: | :---: | :---: | :---: |
| This week |  | $80 \%$ | 19 | 61 | 20 | 16 |
| Avg. since $12 / 85$ | 38 | 3 | 35 | 62 | 41 | 4 |
|  |  |  |  |  |  |  |

PERSONAL FINANCES - The poll asks: Would you describe the state of your own personal finances these days as excellent, good, not so good or poor? Seventy percent say excellent or good, up two points from last week. This ties the record, originally set Aug. 30, 1998, and matched in January, June and September of 1999. The worst was 42 percent on March 14, 1993.

|  | Pos. NET | Excel. | Good | Neg. NET | Not good | Poor |
| :--- | :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| This week | $70 \%$ | 7 | 63 | 30 | 23 | 7 |
| Avg. since $12 / 85$ | 56 | 4 | 52 | 44 | 31 | 13 |

BUYING CLIMATE - The poll asks: Considering the cost of things today and your own personal finances, would you say now is an excellent time, a good time, a not so good time or a poor time to buy the things you want and need? Fifty-seven percent say excellent or good, up one point from last week and a new record high. The worst rating, 20 percent, was set in Fall 1990.

|  | Pos. NET | Excel. | Good | Neg. net | Not good | Poor |
| :--- | :--- | :---: | :---: | :---: | :---: | :---: |
| This week | $57 \%$ | 4 | 53 | 43 | 32 | 11 |
| Avg. since $12 / 85$ | 37 | 3 | 35 | 63 | 41 | 22 |

METHODOLOGY - The ABC News/Money magazine Consumer Comfort Index represents a rolling average based on telephone interviews with about 1,000 adults nationwide each month. This week's results are based on 1,042 interviews in the month ending Jan. 16 and have an error margin of plus or minus three percentage points. The question on investments was conducted Jan. 5-16; that result has a six-point error margin. Fieldwork by ICR-International Communications Research of Media, Pa.

The ABC/Money index is derived as follows: The negative response to each index question is subtracted from the positive response to that question. The three resulting numbers are then added and divided by three. The index can range from +100 (everyone positive on all three measures) to -100 (all negative on all three measures). The survey began in December 1985.

Analysis by Daniel Merkle.
ABC News polls can be found at ABCNEWS.com on the Internet, at: http://abcnews.go.com/sections/politics/PollVault/PollVault.html


| White | 43 | 41 | 34 | 28 | 34 | 43 | 26 | 32 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Black | 3 | 0 | -2 | -7 | 16 | 22 | -11 | 4 |
| Politics: |  |  |  |  |  |  |  |  |
| Republican | 50 | 53 | 52 | 41 | 41 | 55 | 32 | 41 |
| Democrat | 38 | 34 | 23 | 15 | 27 | 38 | 15 | 26 |
| Independent | 26 | 22 | 19 | 20 | 34 | 34 | 13 | 23 |
| Education: |  |  |  |  |  |  |  |  |
| < High School | 1 | -7 | -13 | -19 | 3 | 6 | -27 | -10 |
| High Sch. Grad. | 29 | 32 | 26 | 16 | 24 | 32 | 12 | 21 |
| College + | 53 | 49 | 43 | 41 | 47 | 53 | 38 | 45 |
| Home: |  |  |  |  |  |  |  |  |
| Own | 44 | 42 | 36 | 35 | 35 | 44 | 26 | 34 |
| Rent | 19 | 11 | 7 | -3 | 23 | 26 | -3 | 11 |
| Marital Status: |  |  |  |  |  |  |  |  |
| Single | 33 | 26 | 21 | 12 | 34 | 36 | 8 | 24 |
| Married | 44 | 41 | 35 | 35 | 37 | 44 | 27 | 34 |
| Sep/Wid/Div | 13 | 9 | 8 | -9 | 8 | 18 | -9 | 7 |
| Employ. Status: |  |  |  |  |  |  |  |  |
| Full-Time | 44 | 43 | 38 | 34 | 37 | 44 | 30 | 36 |
| Part-Time | 30 | 25 | 25 | 24 | 37 | 38 | 7 | 23 |
| Not Employed | 28 | 22 | 14 | 9 | 19 | 28 | 8 | 17 |

240. Thinking about all of your investments, including retirement savings at work, do you currently have money invested in stocks or stock mutual funds?

|  | Yes | No | No opin. |
| :--- | ---: | :---: | :---: |
| $1 / 16 / 00$ | 48 | 52 | 1 |
| $8 / 29 / 99$ | 49 | 50 | 1 |
| $5 / 10 / 98$ | 49 | 50 | 1 |
| $9 / 14 / 97$ | 44 | 55 | 1 |

(IF YES) Over the next month or so do you expect to invest more money in stocks or stock funds, take money out of stocks or stock funds, or leave your stock or stock fund investments essentially where they are now?

|  | Put in | Take out | Leave alone | No opin. |
| :--- | :---: | :---: | :---: | :---: |
| 1/16/00 | 25 | 5 | 69 | 2 |
| $8 / 29 / 99$ | 22 | 6 | 69 | 2 |
| 5/10/98 | 29 | 3 | 64 | 3 |
| 9/14/97 | 31 | 4 | 64 | 1 |
| ***END*** |  |  |  |  |

