SURVEY\#: 507 DATE: 2/06/96 TO 9/09/99 \#INT: 1 GEN USA
ABC NEWS/MONEY CONSUMER INDEX - 2/11/96
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## CONFIDENCE LOSES ANOTHER HALF-STEP

Consumer confidence lost another half-step this week, easing back to its average for the year - which is worse than its average for last year, the latest ABC News/Money magazine poll has found.

The $A B C / M o n e y ~ C o n s u m e r ~ C o m f o r t ~ I n d e x, ~ f i g u r e d ~ o n ~ a ~ s c a l e ~ o f ~+100 ~ t o ~-100, ~ s t a n d s ~$
at -18, down a point. It rose to -15 in a one-week surge early this month, but now has given back half of its gain.

The index continues to occupy a middle ground between Death Valley and the happy heights: It's worse than its average in the late 1980s, -9 , but much better than its average from 1990-93, a dismal -39.

ABC/Money Index
Today -18
2 weeks ago -15
3 weeks ago -21
1995 -15
1994 -19
1990-93 -39
1986-90 -9

INDICES - The index is based on views of the economy, buying climate and personal finances. Sixty-eight percent of Americans rate the economy negatively, five points worse than it was last June, when the index briefly reached a more than five-year high. Sixty-five percent also call this a bad time to buy things.

In the one positive gauge, 56 percent say their own finances are in good shape. But that's down two points this week.

|  | Today | 1990-93 | 1986-90 |
| :--- | :---: | :---: | :---: |
| Negative on national economy | 68 | 85 | 59 |
| Negative on buying climate | 65 | 74 | 61 |
| Positive on personal finances | 56 | 49 | 57 |

GROUPS - Confidence lags in economically vulnerable groups, including women, blacks, the poor and the less-educated. The index is -7 among men but -27 among women; +19 in higher-income households but -50 in the lowest; -13 among whites but -46 among blacks; and -3 among people who've attended college but -47 among high school dropouts.

Here's a closer look at the three components of the $A B C /$ Money index:
NATIONAL ECONOMY- Sixty-eight percent rate the economy negatively, unchanged this week. It's averaged 68 percent this year and 65 percent last year, compared
to 85 percent from 1990-93 and 59 percent from 1986-1990. The worst, 93 percent, was in late 1991 and early 1992; the best, 50-50, was April 27, 1986. The average for the life of the index is 70 percent negative.

PERSONAL FINANCES - Fifty-six percent rate their finances positively, down two points this week. It's averaged 57 percent this year and 56 percent last year, compared to 49 percent in the $1990-93$ slump and 57 percent before the recession. The worst was 58 percent negative March 14, 1993; the best, 62 percent positive Dec. 20, 1987. The full average is 54 percent positive.

BUYING CLIMATE - Sixty-five percent call this a bad time to buy things, unchanged this week. It's averaged 66 percent this year and 63 percent last year, compared to 74 percent during the 1990-93 slump and 61 percent before the recession. The worst is 80 percent negative Nov. 2 and Oct. 28, 1990; the best, 52 percent positive May 11, 1986. The full average is 66 percent negative.

|  | National Economy | Personal Finances | Buying Climate |
| :---: | :---: | :---: | :---: |
| This week | 68\% neg | 56\% pos | 65\% neg |
| 1995 Average | 65\% neg | 56\% pos | 63\% neg |
| Recession Average (mid-1990 to 1993) | 85\% neg | 51\% neg | 74\% neg |
| Pre-Recession Avg. (1986 to mid-1990) | 59\% neg | 57\% pos | 61\% neg |
| Full Average $(1986-1995)$ | 70\% neg | 54\% pos | 66\% neg |
| Worst | 93\% neg | 58\% neg | 80\% neg |
| Best | 50\% pos | 62\% pos | 52\% pos |

METHODOLOGY - The ABC News/Money magazine Consumer Comfort Index represents a rolling average based on telephone interviews with about 1,000 adults nationwide each month. Interviewing is done by ICR/AUS Consultants of Media, Pa. This
week's results are based on 1,030 interviews in the month ending Feb. 11 and have an error margin of plus or minus 3.5 percentage points.

The $A B C$ /Money index is derived as follows: The negative response to each index question is subtracted from the positive response to that question. The three resulting numbers are then added and divided by three. The index can range from +100 (everyone positive on all three measures) to -100 (all negative on all three measures). The survey began in December 1985.
$A B C$ polls are available in the $A B C$ News area of America Online.
Analysis by Gary Langer. For details contact the ABC News Polling Unit, (212) 456-2621.

02/11/96 This Last 4 Wks 3 Mo. 1 Yr. 12 Mo 12 Mo 12 Mo

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Week Week Ago Ago Ago High Low Avg
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Group

|  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| GENERAL POPULATION: |  |  |  |  |  |  |  |  |
| Overall Index | -18 | -17 | -19 | -14 | -15 | -9 | -21 | -15 |
| State of Economy | -36 | -36 | -36 | -28 | -26 | -26 | -38 | -31 |
| Personal Finances | 12 | 16 | 14 | 12 | 10 | 22 | 4 | 13 |
| Buying Climate | -30 | -30 | -36 | -26 | -30 | -20 | -36 | -27 |

Sex:
OVERALL INDEX BY DEMOGRAPHIC GROUPS
Men

| -7 | -4 | -3 | -7 | -2 | 4 | -13 | -3 |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| -27 | -27 | -33 | -20 | -27 | -19 | -33 | -25 |
| -15 | -12 | -14 | -11 | -17 | -4 | -19 | -12 |
| -21 | -23 | -22 | -6 | -17 | 4 | -26 | -14 |
| -8 | -9 | -36 | -12 | -8 | -3 | -36 | -17 |
| -38 | -29 | -13 | -36 | -19 | 0 | -38 | -16 |
| -12 | -13 | -15 | -17 | -9 | 2 | -34 | -19 |

Age: 18-34 $35-44$ $45-54$ $55-64$
$65+$
Income:

| Under \$15K | -50 | -53 | -59 | -43 | -42 | -41 | -61 | -52 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| \$15K To \$24.9K | -31 | -28 | -30 | -41 | -34 | -15 | -48 | -33 |
| \$25K To \$39.9K | -24 | -20 | -15 | -19 | -15 | -2 | -29 | -14 |
| \$40K To \$49.9K | -8 | -4 | -22 | 2 | -12 | 11 | -31 | -3 |
| Over \$50K | 19 | 20 | 18 | 23 | 22 | 32 | 12 | 21 |
| Region: |  |  |  |  |  |  |  |  |
| $\quad$ Northeast | -34 | -31 | -24 | -16 | -23 | -13 | -34 | -23 |
| Midwest | -14 | -11 | -10 | -17 | -7 | 11 | -21 | -5 |
| South | -16 | -14 | -22 | -18 | -13 | -9 | -25 | -17 |
| $\quad$ West | -8 | -10 | -20 | -2 | -20 | 0 | -23 | -15 |
| Race: |  |  |  |  |  |  |  |  |
| White | -13 | -11 | -14 | -10 | -13 | -5 | -15 | -10 | Black

Politics:
Republican Democrat Independent
$\begin{array}{llllllll}-46 & -44 & -52 & -40 & -30 & -24 & -61 & -44\end{array}$

Education:
$\begin{array}{lllllllll}<\text { High School } & -47 & -42 & -42 & -42 & -46 & -30 & -53 & -43 \\ \text { High Sch. Grad. } & -22 & -20 & -29 & -21 & -20 & -14 & -30 & -23\end{array}$
College +
Home:
Own
Rent
Marital Status:
Single

| 0 | -1 | -4 | 4 | -2 | 6 | -10 | -2 |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| -25 | -26 | -26 | -19 | -15 | -11 | -28 | -20 |
| -19 | -18 | -22 | -21 | -21 | -11 | -26 | -18 |

Married Sep/Wid/Div
Employ. Status:
Full-Time Part-Time Not Employed

| -11 | -8 | -14 | -9 | -10 | -2 | -15 | -9 |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| -32 | -34 | -31 | -28 | -28 | -19 | -38 | -30 |
| -12 | -12 | -14 | -1 | -11 | 3 | -20 | -10 |
| -10 | -10 | -15 | -11 | -14 | -4 | -18 | -10 |
| -43 | -41 | -40 | -40 | -25 | -21 | -45 | -36 |
|  |  |  |  |  |  |  |  |
| -7 | -6 | -14 | -8 | -8 | 3 | -14 | -5 |
| -35 | -35 | -8 | -4 | -16 | -4 | -35 | -21 |
| -33 | -31 | -31 | -26 | -25 | -18 | -35 | -27 |

