SURVEY#: 507 DATE: 2/06/96 TO 9/09/99 #INT: 1 GEN USA ABC NEWS/MONEY CONSUMER INDEX - 2/25/96 EMBARGOED FOR RELEASE AFTER 6:30 p.m. Wednesday, Feb. 28 , 1996

Consumer Confidence on Hold

Consumer confidence remains stuck on the gloomy territory this week, running three points more negative than its average for all of last year.

Confidence moved a point more negative to -18, the same as its average for the year, which so far has been a bit worse than last year's -15. The ABC/Money Consumer Comfort Index, figured on a scale of +100 to -100, remains worse than its average in the late 1980s, -9, but much better than its average from 1990-93, a dismal -39.

	ABC/M	Index	
Today		-18	
Last wk		-17	
3 weeks a	igo	-17	
4 weeks a	ıgo	-15	
1996 (avg 1995 1994 1990-93 1986-90	•	-18 -15 -19 -39 -9	

INDICES - The index is based on views of the economy, buying climate and personal finances. The poll's findings on the national economy and the buying climate remain equally gloomy, though far from the lows they hit during the last recession and its hangover.

The economy rating was unchanged this week. Sixty-eight percent of Americans rate the economy negatively, five points worse than it was last June, when the index briefly reached a more than five-year high. Sixty-five percent call this a bad time to buy things, one point worse than last week.

The brightest and most stable ingredient in the index, a rating of personal finance, dropped a point this week to 56 percent positive, one point under its pre-recession average.

	Today	1990-93	1986-90
Negative on national economy	68	85	59
Negative on buying climate	65	74	61
Positive on personal finances	56	49	57

GROUPS - Confidence lags in economically vulnerable groups, including women, blacks, the poor and the less-educated. The index is -2 among men but -31 among women; +19 in higher-income households but -45 in the lowest; -14 among whites but -39 among blacks; and -1 among people who have attended college but -45 among high school dropouts.

Here's a closer look at the three components of the ABC/Money index:

NATIONAL ECONOMY- Sixty-eight percent rate the economy negatively, unchanged this week. It's averaged 68 percent this year and 65 percent last year, compared to 85 percent from 1990-93 and 59 percent from 1986-1990. The worst, 93 percent,

was in late 1991 and early 1992; the best, 50-50, was April 27, 1986. The average for the life of the index is 70 percent negative.

PERSONAL FINANCES - Fifty-six percent rate their finances positively, down a point this week. It's averaged 57 percent this year and 56 percent last year, compared to 49 percent in the 1990-93 slump and 57 percent before the recession. The worst was 58 percent negative March 14, 1993; the best, 62 percent positive Dec. 20, 1987. The full average is 54 percent positive.

BUYING CLIMATE - Sixty-five percent call this a bad time to buy things, a point more negative this week. It's averaged 66 percent this year and 63 percent last year, compared to 74 percent during the 1990-93 slump and 61 percent before the recession. The worst is 80 percent negative Nov. 2 and Oct. 28, 1990; the best, 52 percent positive May 11, 1986. The full average is 66 percent negative.

	National Economy	Personal Finances	Buying Climate	
This week	68% neg.	56% Pos	65% neg	
1995 Average	65% neg	56% pos	63% neg	
Recession Average (mid-1990 to 1993)	85% neg	51% neg	74% neg	
Pre-Recession Avg. (1986 to mid-1990)	59% neg	57% pos	61% neg	
Full Average (1986-1995)	70% neg	54% pos	66% neg	
Worst	93% neg	58% neg	80% neg	
Best	50% pos	62% pos	52% pos	

METHODOLOGY - The ABC News/Money magazine Consumer Comfort Index represents a rolling average based on telephone interviews with about 1,000 adults nationwide each month. Interviewing is done by ICR/AUS Consultants of Media, Pa. This week's results are based on 1,052 interviews in the month ending Feb. 25 and have an error margin of plus or minus 3.5 percentage points.

The ABC/Money index is derived as follows: The negative response to each index question is subtracted from the positive response to that question. The three resulting numbers are then added and divided by three. The index can range from +100 (everyone positive on all three measures) to -100 (all negative on all three measures). The survey began in December 1985.

ABC polls are available in the ABC News area of America Online.

Analysis by Jeff Alderman. For details contact the ABC News Polling Unit, (212) 456-2621.

02/25/96	This	Last	4 Wks	3 Mo.	1 Yr.	12 Mo	12 Mo	12 Mo
	Week	Week	Ago	Ago	Ago	High	Low	Avg

Group

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GENERAL POPULATION:								
Overall Index	-18	-17	-15	-18	-13	-9	-21	-15
State of Economy		-36	-36					-31
Personal Finances		14		10		22	4	13
Buying Climate	-30			-30			-36	
		OVERAI	LL IND	EX BY	DEMOGR.	APHIC (	GROUPS	
Sex:								
Men	-2	-2	-8	-10	-6	4	-13	-3
Women	-31	-30	-23	-25	-20	-19	-33	-25
Age:								
18 - 34	-12	-11	-12	-14	-11	-4		-12
35 - 44	-22	-21	-18	-18	-12	4	-26	-14
45 - 54	-13	-9	-22	-15	-18	-3	-36	-17
55 - 64	-28	-40	-19	-17	-9	0	-40	-17
65 +	-18	-10	-15	-28	-19	2	-34	-19
Income:								
Under \$15K	-45	-51	-53	-47	-46	-41	-61	-52
\$15K To \$24.9K	-35	-30	-24	-46	-28	-15	-48	-33
\$25K To \$39.9K	-26	-25	-13	-17	-11	-2	-29	-14
\$40K To \$49.9K	-3	1	-23	-6	-2	11	-31	-3
Over \$50K	19	23	18	15	18	32	12	21
Region:								
Northeast	-28	-29	-24	-26	-24	-13	-34	-23
Midwest	-12	-15	-7	-17	0	11	-21	-6
South	-20	-19	-17	-15	-16	-9	-25	-17
West	-7	-2	-17	-15	-12	0	-23	-14
Race:								
White	-14	-13	-10	-13	-8	-5	-15	-10
Black	-39	-41	-51	-53	-52	-24	-61	-44
Politics:								
Republican	-5	0	1	0	2	6	-10	-2
Democrat	-25	-27	-27	-18	-16	-11	-28	-20
Independent	-17	-14	-17	-25	-20	-11	-26	-18
Education:								
< High School	-45	-43	-43	-50	-48	-30	-53	-43
High Sch. Grad.	-26	-25	-20	-25	-14	-14		-23
College +	-1	0	-3	0	1	7	-6	2
Home:	_	•	J	ŭ	_	,	· ·	_
Own	-9	-10	-10	-13	-8	-2	-15	-9
Rent	-37	-31	-29	-33	-28	-19	-38	-30
Marital Status:	5 /	31	2,7	33	20	10	30	30
Single	-14	-11	-12	-5	-11	3	-20	-10
Married	-10	-10	-12		-7	-4	-18	-10
Sep/Wid/Div	-41	-41	-32	-45	-37	-21	-45	-37
Employ. Status:	41	41	24	±2	31	Z 1	40	31
Full-Time	-9	-10	-11	-13	-3	3	-14	-5
Part-Time	-17	-10 -24	-22					-21
Not Employed	-17 -27	-24 -30		-25 -24			-35 -35	-21 -27
MOC EMPIONED	-21	-30	-31	-2 <b>4</b>	-25	-10	-33	-21