SURVEY\#: 507 DATE: 2/06/96 TO 9/09/99 \#INT: 1 GEN USA
ABC NEWS/MONEY CONSUMER INDEX - 5/26/96
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## CONFIDENCE REVERSES ITS SLIDE

Consumer confidence, down in early May, reversed its slide this week and took a step forward, the latest $A B C$ News/Money magazine poll has found.
 +100 to -100. It had tied a more than five-year high of -9 six weeks ago, but then turned sour and fell to -14 by last week.

The index is based on views of the economy, personal finances and the buying climate. It averaged -9 from 1986 to mid-1990, then plummeted with the start of the recession, averaging - 39 through 1993. It recovered solidly in 1994 and a bit more in 1995, but has averaged no better this year than last.

ABC/Money Index
Today -11
Last week -14
April 14 J -9
1996 average -15
1995 -15
1994 -19
1993 -37
$1992-44$
1990-93 -39
1986-90 -9

INDICES - Sixty-two percent of Americans now say the economy is in bad shape - a majority, but well under the 1990-93 average, 85 percent negative. Sixty-three percent call it a bad time to buy things, down two points this week. In the one positive measure, 58 percent say their finances are OK.

|  | Today | 1990-93 | 1986-90 |
| :--- | ---: | :---: | :---: |
| Negative on national economy | 62 | 85 | 59 |
| Negative on buying climate | 63 | 74 | 61 |
| Positive on personal finances | 58 | 49 | 57 |

GROUPS - As usual, confidence lags in economically vulnerable groups, including women, blacks, the poor and the less-educated. The index is -1 among men but -20 among women; +16 in higher-income households but -53 in the lowest; -7 among whites but -25 among blacks; and +2 among people who have attended college but -40 among high school dropouts.

Here's a closer look at the three components of the ABC/Money index:
NATIONAL ECONOMY- Sixty-two percent rate the economy negatively, down one point this week. It's averaged 65 percent this year, compared to 85 percent from

1990-93 and 59 percent from 1986-1990. The worst, 93 percent, was in late 1991 and early 1992; the best, 50-50, was April 27, 1986. The average for the life of the index is 69 percent negative.

PERSONAL FINANCES - Fifty-eight percent rate their finances positively, up one point. It's averaged 57 percent this year, compared to 49 percent in the 1990-93 slump and 57 percent before the recession. The worst was 58 percent negative March 14, 1993; the best, 62 percent positive Dec. 20, 1987. The full average is 54 percent positive.

BUYING CLIMATE - Sixty-three percent call this a bad time to buy things, down two points this week. It's averaged 64 percent this year, compared to 74 percent during the 1990-93 slump and 61 percent before the recession. The worst is 80 percent negative Nov. 2 and Oct. 28, 1990; the best, 52 percent positive May 11, 1986. The full average is 66 percent negative.

|  | National <br> Economy | Personal <br> Finances | Buying <br> Climate |
| :--- | :--- | :---: | :---: |
| This week | $62 \%$ neg | $58 \%$ pos | $63 \%$ neg |
| 1996 Average | $65 \%$ neg | $57 \%$ pos | $64 \%$ neg |
| Recession Average <br> (mid-1990 to 1993) | $85 \%$ neg | $51 \%$ neg | $74 \%$ neg |
| Pre-Recession Avg. <br> (1986 to mid-1990) | $59 \%$ neg | $57 \%$ pos | $61 \%$ neg |
| Full Average <br> (1986-1995) | $69 \%$ neg | $54 \%$ pos | $66 \%$ neg |
| Worst | $93 \%$ neg | $58 \%$ neg | $80 \%$ neg |
| Best | $50 \%$ pos | $62 \%$ pos | $52 \%$ pos |

METHODOLOGY - The ABC News/Money magazine Consumer Comfort Index represents a rolling average based on telephone interviews with about 1,000 adults nationwide each month. Interviewing is done by ICR/AUS Consultants of Media, Pa. This week's results are based on 1,029 interviews in the month ending May 26 and have an error margin of plus or minus 3.5 percentage points.

The ABC/Money index is derived as follows: The negative response to each index question is subtracted from the positive response to that question. The three resulting numbers are then added and divided by three. The index can range from +100 (everyone positive on all three measures) to -100 (all negative on all three measures). The survey began in December 1985.
$A B C$ polls are available in the $A B C$ News area of America Online.

Analysis by Gary Langer. For details contact the ABC News Polling Unit, (212) 456-2621.

05/26/96 This Last 4 Wks 3 Mo. 1 Yr. 12 Mo 12 Mo 12 Mo
Week Week Ago Ago Ago High Low Avg

Group

| ------ |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| GENERAL POPULATION: |  |  |  |  |  |  |  |  |
| Overall Index | -11 | -14 | -12 | -18 | -10 | -9 | -21 | -15 |
| State of Economy | -24 | -26 | -26 | -36 | -28 | -18 | -38 | -31 |
| Personal Finances | 16 | 14 | 14 | 12 | 20 | 20 | 4 | 13 |
| Buying Climate | -26 | -30 | -24 | -30 | -22 | -20 | -36 | -27 |

## Sex:

| Men | -1 | -5 | 0 | -2 | 3 | 4 | -13 | -3 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Women | -20 | -20 | -22 | -31 | -22 | -19 | -33 | -25 |
| ge: |  |  |  |  |  |  |  |  |
| $18-34$ | -8 | -11 | -16 | -12 | -10 | -4 | -19 | -11 |
| $35-44$ | -11 | -14 | -6 | -22 | -11 | 4 | -26 | -14 |
| $45-54$ | -19 | -19 | -10 | -13 | -11 | -3 | -36 | -16 |
| $55-64$ | -12 | -12 | -9 | -28 | -14 | -2 | -40 | -18 |
| 65 + | -13 | -15 | -10 | -18 | -5 | -2 | -34 | -18 |
| ncome: |  |  |  |  |  |  |  |  |
| Under \$15K | -53 | -48 | -46 | -45 | -57 | -41 | -61 | -52 |
| \$15K To \$24.9K | -22 | -33 | -35 | -35 | -23 | -20 | -48 | -34 |
| \$25K To \$39.9K | -7 | -15 | -12 | -26 | -5 | -2 | -29 | -15 |
| \$40K To \$49.9K | -10 | -8 | 19 | -3 | 3 | 21 | -31 | -2 |
| Over \$50K | 16 | 21 | 24 | 19 | 23 | 32 | 12 | 22 |
| Rgion: |  |  |  |  |  |  |  |  |
| Northeast | -24 | -26 | -18 | -28 | -17 | -13 | -34 | -22 |
| Midwest | -6 | -8 | 4 | -12 | -1 | 11 | -21 | -6 |
| South | -5 | -7 | -14 | -20 | -17 | -5 | -25 | -17 |
| West | -14 | -17 | -18 | -7 | -2 | 0 | -23 | -14 |

Race:
White
Black
$\begin{array}{rrrrrrrr}-7 & -10 & -4 & -14 & -6 & -4 & -15 & -10 \\ -25 & -27 & -51 & -39 & -36 & -23 & -56 & -41\end{array}$
Politics:
Republican Democrat Independent

| 3 | 0 | 5 | -5 | 2 | 9 | -10 | -1 |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| -10 | -10 | -13 | -25 | -17 | -7 | -28 | -20 |
| -20 | -25 | -20 | -17 | -11 | -11 | -26 | -19 |
|  |  |  |  |  |  |  |  |
| -40 | -42 | -37 | -45 | -37 | -35 | -53 | -43 |


| < High School | -40 | -42 | -37 | -45 | -37 | -35 | -53 | -43 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| High Sch. Grad. | -16 | -17 | -18 | -26 | -16 | -10 | -30 | -23 | College +

Home:
Own
Rent

| -2 | -4 | -4 | -9 | -3 | -2 | -15 | -9 |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| -32 | -34 | -30 | -37 | -29 | -19 | -38 | -30 |
|  |  |  |  |  |  |  |  |
| -16 | -16 | -12 | -14 | -14 | -1 | -19 | -11 |
| -6 | -8 | -4 | -10 | -6 | -3 | -18 | -10 |
| -30 | -31 | -38 | -41 | -24 | -24 | -45 | -37 |

Employ. Status:
Full-Time
Part-Time
$\begin{array}{llllllllll}\text { Not Employed } & -25 & -29 & -24 & -27 & -19 & -17 & -35 & -27\end{array}$

