## ABC NEWS/MONEY CONSUMER INDEX - 6/18/00 <br> EMBARGOED FOR RELEASE AFTER 6:30 p.m. Wednesday, June 21, 2000 <br> Confidence Hits Seven-Month Low

In yet another sign of a cooling economy, consumer confidence dropped this week to its lowest level since November, pushed by the lowest ratings of the buying climate in eight months.

After soaring to a new 14 -year high in the weekly ABC News/Money magazine poll at the beginning of the year, confidence immediately lost ground and has hovered within a narrow band for the last few months. This week it slipped even lower, to a level not seen since last fall.

While confidence is still high by historical standards, ratings of the buying climate have declined as oil prices have risen. Forty-eight percent now say it's a good time to buy things, down nine points from the record set in January.

But Americans' ratings of their personal finances and of the national economy remain high. Sixty-six percent rate their own finances positively, just four points off the record, and 72 percent say the economy is in good shape, eight points below its high but 32points above the 14 -year average.

|  |  | ---- |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Positive ratings: | Today | Highest | Lowest | Average |
| National Economy | $72 \%$ | 80 | 7 | 40 |
| Personal Finances | 66 | 70 | 42 | 57 |
| Buying Climate | 48 | 57 | 20 | 38 |

INDEX - The ABC/Money Consumer Comfort Index, based on these ratings, stands at +24 on its scale of +100 to -100 , down two points from last week. The index peaked at +38 on Jan.16. Its lifetime average, depressed by recession in the early 1990s, is just -11 .

|  | ABC/Money <br> Today <br> +24 |  |
| :--- | ---: | :--- |
| Jan. 16, 2000 | +38 | Record high |
| 2000 average | +29 |  |
| 1999 average | +28 | Best full year |
| 1992 average | -44 | Worst full year |
| Feb. 9, 1992 | -50 | Record low |
| Average since 12/85 | -11 |  |

Call the ABC News Polling Unit, ext. 2621, for a chart tracking the index over time.

GROUPS - As usual, confidence is higher among better-off Americans: The index is +58 in higher-income households compared to -35 in the lowest, +40 among college graduates but -20 among high-school dropouts, +30 among whites but +2 among blacks and +31 among men compared to +18 among women.

Here's a closer look at the three components of the ABC/Money index:
NATIONAL ECONOMY- The poll asks: Would you describe the state of the nation's economy these days as excellent, good, not so good or poor? Seventy-two percent say excellent or good, down two points from last week. The record, 80 percent, was set on Jan. 16, 2000. The worst rating was seven percent in late 1991 and early 1992.

|  | Pos. NET | Excel. | Good | Neg. NET | Not good | Poor |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| This week | $72 \%$ | 12 | 60 | 28 | 20 | 8 |
| Avg. since $12 / 85$ | 40 | 4 | 36 | 60 | 40 | 20 |

PERSONAL FINANCES - The poll asks: Would you describe the state of your own personal finances these days as excellent, good, not so good or poor? Sixty-six percent say excellent or good, up one point from last week. The record, 70 percent, was set Aug. 30, 1998 and last matched in January. The worst was 42 percent on March 14, 1993.

|  | Pos. NET | Excel. | Good | Neg. NET | Not good | Poor |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| This week | $66 \%$ | 7 | 59 | 34 | 22 | 12 |
| Avg. since $12 / 85$ | 57 | 5 | 52 | 43 | 31 | 13 |

BUYING CLIMATE - The poll asks: Considering the cost of things today and your own personal finances, would you say now is an excellent time, a good time, a not-so-good time or a poor time to buy the things you want and need? Forty-eight percent say excellent or good, down two points from last week. The record, 57 percent, was set Jan. 16, 2000. The worst rating, 20 percent, was set in fall 1990.

|  | Pos. NET | Excel. | Good | Neg. net | Not good | Poor |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| This week | $48 \%$ | 4 | 44 | 52 | 37 | 15 |
| Avg. since $12 / 85$ | 38 | 3 | 35 | 62 | 41 | 21 |

METHODOLOGY - The ABC News/Money magazine Consumer Comfort Index represents a rolling average based on telephone interviews with about 1,000 adults nationwide each month. This week's results are based on 1,034 interviews in the week ending June 18 and have an error margin of plus or minus three percentage points. Fieldwork by ICR-International Communications Research of Media, Pa.

The ABC/Money index is derived as follows: The negative response to each index question is subtracted from the positive response to that question. The three resulting numbers are then added and divided by three. The index can range from +100 (everyone positive on all three measures) to -100 (all negative on all three measures). The survey began in December 1985.

Analysis by Dalia Sussman.
ABC News polls can be found at ABCNEWS.com on the Internet, at: http://abcnews.go.com/sections/politics/PollVault/PollVault.html

| 06/18/00 T | This Week | Last Week | $\begin{gathered} 4 \text { Wks } 3 \\ \text { Ago } \end{gathered}$ | Mo. 1 Ago | Yr. Ago | Mo igh | $\begin{aligned} & \text { Mo } \\ & \text { Low } \end{aligned}$ | $\begin{array}{r} \text { Mo } \\ \text { Avg } \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Group |  |  |  |  |  |  |  |  |
| GENERAL POPULATION: |  |  |  |  |  |  |  |  |
| Overall Index | 24 | 26 | 29 | 28 | 30 | 38 | 22 | 28 |
| State of Economy | 44 | 48 | 52 | 50 | 44 | 60 | 38 | 47 |
| Personal Finances | - 32 | 30 | 34 | 34 | 38 | 40 | 28 | 33 |
| Buying Climate | -4 | 0 | 0 | 0 | 8 | 14 | -4 | 4 |
|  | OVERALL INDEX BY DEMOGRAPHIC GROUPS |  |  |  |  |  |  |  |
| Sex: |  |  |  |  |  |  |  |  |
| Men | 31 | 30 | 34 | 32 | 34 | 45 | 30 | 36 |
| Women | 18 | 21 | 23 | 23 | 25 | 30 | 11 | 20 |
| Age: |  |  |  |  |  |  |  |  |
| 18-34 | 23 | 28 | 29 | 22 | 31 | 37 | 16 | 26 |
| 35-44 | 20 | 21 | 24 | 20 | 33 | 37 | 13 | 27 |
| 45-54 | 43 | 38 | 33 | 29 | 30 | 45 | 11 | 30 |
| 55-64 | 13 | 18 | 36 | 43 | 30 | 48 | 13 | 30 |
| $65+$ | 17 | 19 | 20 | 32 | 21 | 45 | 14 | 28 |
| Income: |  |  |  |  |  |  |  |  |
| Under \$15K | -35 | -27 | -16 | -24 | -20 | -12 | -42 | -25 |
| \$15K To \$24.9K | -6 | -2 | 13 | -3 | 1 | 26 | -11 | 2 |
| \$25K To \$39.9K | 23 | 26 | 23 | 24 | 31 | 33 | 8 | 24 |
| \$40K To \$49.9K | 36 | 33 | 34 | 45 | 37 | 60 | 26 | 41 |
| Over \$50K | 58 | 58 | 57 | 61 | 61 | 68 | 53 | 60 |
| Region: |  |  |  |  |  |  |  |  |
| Northeast | 27 | 34 | 37 | 21 | 32 | 48 | 20 | 32 |
| Midwest | 17 | 18 | 33 | 31 | 35 | 40 | 17 | 30 |
| South | 22 | 22 | 20 | 25 | 20 | 31 | 14 | 23 |
| West | 31 | 32 | 29 | 34 | 37 | 43 | 13 | 28 |
| Race: |  |  |  |  |  |  |  |  |
| White | 30 | 31 | 35 | 31 | 34 | 43 | 26 | 33 |
| Black | 2 | 9 | -5 | 4 | 2 | 25 | -15 | 0 |
| Politics: |  |  |  |  |  |  |  |  |
| Republican | 40 | 40 | 39 | 41 | 47 | 55 | 32 | 42 |
| Democrat | 18 | 24 | 29 | 26 | 26 | 38 | 15 | 27 |
| Independent | 24 | 22 | 28 | 22 | 23 | 29 | 13 | 21 |
| Education: |  |  |  |  |  |  |  |  |
| < High School | -20 | -19 | -7 | -14 | -11 | 9 | -27 | -11 |
| High Sch. Grad. | 20 | 18 | 20 | 18 | 25 | 32 | 8 | 19 |
| College + | 40 | 45 | 46 | 48 | 47 | 53 | 38 | 46 |
| Home: |  |  |  |  |  |  |  |  |
| Own | 33 | 37 | 36 | 35 | 36 | 44 | 28 | 35 |
| Rent | 3 | 2 | 8 | 4 | 10 | 22 | -3 | 9 |
| Marital Status: |  |  |  |  |  |  |  |  |
| Single | 18 | 24 | 27 | 24 | 23 | 36 | 8 | 24 |
| Married | 31 | 33 | 36 | 33 | 35 | 44 | 27 | 34 |
| Sep/Wid/Div | 4 | 2 | 4 | 6 | 15 | 17 | -9 | 7 |
| Employ. Status: <br> Full-Time | 33 | 36 | 34 | 32 | 39 | 44 | 29 | 36 |


| Part-Time | 23 | 20 | 25 | 25 | 19 | 38 | 7 | 23 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Not Employed | 12 | 14 | 21 | 20 | 20 | 28 | 8 | 18 | ***END***

