## ABC NEWS/MONEY CONSUMER INDEX - 6/21/98

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## Consumer Confidence Humming in High Gear

Consumer confidence continued to hum along in high gear this week, undaunted by Asia's economic troubles or the skittish stock markets, the latest ABC News/Money magazine poll has found.

Ratings of the national economy, at 69 percent positive, are down from their peak of 76 percent in February but still nearly twice the average since late 1985. Sixty-five percent also rate their own finances positively, and 53 percent call it a good time to buy things.

These ratings extend the extraordinarily high level of consumer confidence that's prevailed all year, boosted by rising incomes, low unemployment and low inflation. Confidence soared in the first quarter, then eased off in April and May, but has remained far above its norm throughout the year.

|  | Positive Ratings |  |  |
| :--- | :---: | :---: | :---: |
| National Economy | Today | Record high | $12-\mathrm{yr}$. |
| Revg. |  |  |  |
| Personal Finances | $69 \%$ | 76 | 34 |
| Buying Climate | 65 | 68 | 55 |
|  | 53 | 54 | 36 |

INDEX - The ABC/Money Consumer Comfort Index, based on ratings of the economy, personal finances and the buying climate, was unchanged this week at +25 on its scale of +100 to -100 . It reached a record high of +29 on March 22, and remains far above its lifetime average of -17 , or even its previous best year, an average of +5 in 1997. Call the Polling Unit, x2621, for a chart tracking consumer confidence over time.

```
Today
March 22
1 9 9 8 \text { average (to date)}
1 9 9 7 \text { average +5}
1 9 9 2 \text { average -44}
Feb. 9, 1992 -50
```

Record high
+29
$+22$
+5 Best year
-44 Worst year
-50 Record low

BETTER/SAME - A wildcard question this week finds continued optimism for the future, as well: Seventy-nine percent of Americans say the economy is improving (30 percent) or staying the same ( 49 percent); just 21 percent say it's getting worse. That reading, much more optimistic than usual, has been steady for the last three months.

GROUPS - High as it is, confidence still lags in economically vulnerable groups. The index is +36 among men compared to +14 among women, +29 among whites but -15 among blacks, +63 in higher-income households but -36 in the lowest and +46 among people who've attended college but -10 among high school dropouts.

Here's a closer look at the three components of the ABC/Money index:

NATIONAL ECONOMY- Sixty-nine percent of Americans rate the economy positively, down one point this week. The best was 76 percent Feb. 22; the worst, 93 percent negative in late 1991 and early 1992.

PERSONAL FINANCES - Sixty-five percent rate their finances positively, unchanged. The best was 68 percent March 22; the worst, 58 percent negative March 14, 1993.

BUYING CLIMATE - Fifty-three percent call this a good time to buy things, up one point. The best was 54 percent March 22; the worst, 80 percent negative in fall 1990.

|  | Positive ratings for... |  |  |
| :--- | :---: | :---: | :---: |
|  | National | Personal | Buying |
|  | Economy | Finances | Climate |
| This week | $69 \%$ | 65 | 53 |
| Full average | 34 | 55 | 36 |
| Best | 76 | 68 | 54 |
| Worst | 7 | 42 | 20 |

METHODOLOGY - The ABC News/Money magazine Consumer Comfort Index represents a rolling average based on telephone interviews with about 1,000 adults nationwide each month. This week's results are based on 1,031 interviews in the month ending June 21 and have an error margin of plus or minus three percentage points. The wildcard question is based on 511 interviews June 10-21; those results have a 4.5-point error margin. Field work by ICR Survey Research of Media, Pa.

The ABC/Money index is derived as follows: The negative response to each index question is subtracted from the positive response to that question. The three resulting numbers are then added and divided by three. The index can range from +100 (everyone positive on all three measures) to -100 (all negative on all three measures). The survey began in December 1985.

Analysis by Gary Langer.

For details contact the ABC News Polling Unit, (212) 456-2621. ABC News polls are available on America Online (keyword "ABC Polls") and at ABCnews.com on the Internet.

| 06/21/98 T | This Week | Last Week | Wks Ago | Mo. Ago | $\begin{aligned} & \text { Yr. } \\ & \text { Ago } \end{aligned}$ | $\begin{aligned} & \text { Mo } \\ & \text { igh } \end{aligned}$ | Mo OW | $\begin{array}{r} \text { Mo } \\ \text { Avg } \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Group |  |  |  |  |  |  |  |  |
| GENERAL POPULATION: |  |  |  |  |  |  |  |  |
| Overall Index | 25 | 25 | 23 | 29 | 9 | 29 | 5 | 16 |
| State of Economy | 38 | 40 | 42 | 42 | 14 | 52 | 8 | 27 |
| Personal Finances | 30 | 30 | 28 | 36 | 26 | 36 | 14 | 25 |
| Buying Climate | 6 | 4 | -2 | 8 | -12 | 8 | -14 | -5 |
|  | OVERALL INDEX BY DEMOGRAPHIC GROUPS |  |  |  |  |  |  |  |
| Sex: |  |  |  |  |  |  |  |  |
| Men | 36 | 35 | 37 | 37 | 18 | 39 | 13 | 25 |
| Women | 14 | 15 | 9 | 20 | 1 | 20 | -6 | 7 |
| Age: |  |  |  |  |  |  |  |  |
| 18-34 | 21 | 17 | 16 | 27 | 0 | 29 | -2 | 11 |
| 35-44 | 31 | 34 | 18 | 37 | 5 | 37 | -4 | 15 |
| 45-54 | 19 | 23 | 29 | 18 | 14 | 31 | 2 | 16 |
| 55-64 | 34 | 36 | 36 | 28 | 17 | 47 | - 5 | 19 |
| $65+$ | 19 | 18 | 32 | 29 | 23 | 35 | -2 | 21 |
| Income: |  |  |  |  |  |  |  |  |
| Under \$15K | -36 | -38 | -40 | -26 | -35 | -18 | -47 | -32 |
| \$15K To \$24.9K | -4 | 3 | 9 | 12 | -15 | 16 | -34 | -6 |
| \$25K To \$39.9K | 20 | 21 | 23 | 24 | 6 | 25 | -6 | 12 |
| \$40K To \$49.9K | 50 | 54 | 46 | 54 | 2 | 54 | 2 | 30 |
| Over \$50K | 63 | 57 | 52 | 63 | 48 | 63 | 33 | 50 |
| Region: |  |  |  |  |  |  |  |  |
| Northeast | 26 | 27 | 23 | 15 | 0 | 27 | -4 | 12 |
| Midwest | 36 | 38 | 25 | 34 | 17 | 38 | 6 | 21 |
| South | 18 | 16 | 22 | 25 | 8 | 29 | -6 | 15 |
| West | 22 | 20 | 20 | 40 | 10 | 40 | 1 | 14 |
| Race: |  |  |  |  |  |  |  |  |
| White | 29 | 29 | 29 | 33 | 15 | 33 | 10 | 21 |
| Black | -15 | -12 | -8 | -8 | -31 | 4 | -34 | -15 |
| Politics: |  |  |  |  |  |  |  |  |
| Republican | 46 | 42 | 39 | 34 | 26 | 46 | 16 | 29 |
| Democrat | 19 | 21 | 22 | 25 | 12 | 26 | -2 | 12 |
| Independent | 19 | 18 | 21 | 30 | -4 | 30 | -4 | 12 |
| Education: |  |  |  |  |  |  |  |  |
| < High School | -10 | -14 | -26 | -14 | -16 | 1 | -38 | -17 |
| High Sch. Grad. | 9 | 10 | 18 | 22 | -3 | 22 | - 7 | 7 |
| College + | 46 | 46 | 43 | 48 | 26 | 48 | 22 | 33 |
| Home: |  |  |  |  |  |  |  |  |
| Own | 31 | 32 | 28 | 36 | 20 | 36 | 12 | 23 |
| Rent | 9 | 6 | 10 | 9 | -18 | 11 | -18 | -3 |
| Marital Status: |  |  |  |  |  |  |  |  |
| Single | 31 | 23 | 24 | 30 | 3 | 31 | -7 | 10 |
| Married | 26 | 30 | 27 | 36 | 16 | 36 | 13 | 23 |
| Sep/Wid/Div | 10 | 2 | 6 | 2 | -9 | 18 | -22 | -4 |
| Employ. Status: |  |  |  |  |  |  |  |  |
| Full-Time | 36 | 34 | 32 | 35 | 13 | 36 | 10 | 23 |
| Part-Time | 8 | 13 | 16 | 23 | -1 | 27 | -5 | 8 |
| Not Employed | 12 | 13 | 8 | 20 | 7 | 25 | -8 | 7 |

