## ABC NEWS/MONEY CONSUMER INDEX - 6/25/00

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## Confidence Continues to Inch Down

Consumer confidence inched lower again this week, remaining at its lowest level since last November. Lower ratings of the buying climate are largely at fault, now the lowest since January 1998.

While confidence is still high by historical standards, ratings of the buying climate have declined as oil prices and interest rates have steadily risen. Forty-seven percent now say it's a good time to buy things, down ten points from the record set in January.

But Americans' ratings of their personal finances and the national economy remain high. Sixty-five percent rate their own finances positively, five points off the record, and 73 percent say the economy is in good shape, seven points below its high but 33 points above the 14-year average.

|  |  | ---- Since $^{2} 12 / 85$ |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Positive ratings: | Today | Highest | Lowest | Average |
| National Economy | $73 \%$ | 80 | 7 | 40 |
| Personal Finances | 65 | 70 | 42 | 57 |
| Buying Climate | 47 | 57 | 20 | 38 |

The Federal Reserve decided today not to raise interest rates amid signs of a slowing economy. The Fed has previously raised interest rates six times in the last year, pushing them to the highest level since 1991.

INDEX - The ABC/Money Consumer Comfort Index, based on these ratings, stands at +23 on its scale of +100 to -100 , down one point from last week. The index peaked at +38 on Jan.16. Its lifetime average, depressed by recession in the early 1990s, is just -11 .

|  | ABC/Money | Index |
| :---: | :---: | :---: |
| Today | +23 |  |
| Jan. 16, 2000 | +38 | Record high |
| 2000 average | +29 |  |
| 1999 average | +28 | Best full year |
| 1992 average | -44 | Worst full year |
| Feb. 9, 1992 | -50 | Record low |
| Average since 12/85 | -11 |  |

Call the ABC News Polling Unit, ext. 2621, for a chart tracking the index over time.
GROUPS - As usual, confidence is higher among better-off Americans: The index is +55 in higher-income households compared to -36 in the lowest, +38 among college
graduates but -13 among high-school dropouts, +25 among whites but +6 among blacks and +33 among men compared to +13 among women.

Here's a closer look at the three components of the ABC/Money index:
NATIONAL ECONOMY- The poll asks: Would you describe the state of the nation's economy these days as excellent, good, not so good or poor? Seventy-three percent say excellent or good, up one point from last week. The record, 80 percent, was set on Jan. 16, 2000. The worst rating was seven percent in late 1991 and early 1992.

|  | Pos. NET | Excel. | Good | Neg. NET | Not good | Poor |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| This week | 73\% | 11 | 62 | 27 | 20 | 7 |
| Avg. since $12 / 85$ | 40 | 4 | 36 | 60 | 40 | 20 |

PERSONAL FINANCES - The poll asks: Would you describe the state of your own personal finances these days as excellent, good, not so good or poor? Sixty-five percent say excellent or good, down one point from last week. The record, 70 percent, was set Aug. 30, 1998 and last matched in January. The worst was 42 percent on March 14, 1993.

|  | Pos. NET | Excel. | Good | Neg. NET | Not good | Poor |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| This week | $65 \%$ | 7 | 58 | 35 | 23 | 12 |
| Avg. since $12 / 85$ | 57 | 5 | 52 | 43 | 31 | 13 |

BUYING CLIMATE - The poll asks: Considering the cost of things today and your own personal finances, would you say now is an excellent time, a good time, a not-so-good time or a poor time to buy the things you want and need? Forty-seven percent say excellent or good, down one point from last week. The record, 57 percent, was set Jan. 16, 2000. The worst rating, 20 percent, was set in fall 1990.

|  | Pos. NET | Excel. | Good | Neg. net | Not good | Poor |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| This week | $47 \%$ | 2 | 45 | 53 | 36 | 17 |
| Avg. since | $12 / 85$ | 38 | 3 | 35 | 62 | 41 |

METHODOLOGY - The ABC News/Money magazine Consumer Comfort Index represents a rolling average based on telephone interviews with about 1,000 adults nationwide each month. This week's results are based on 1,036 interviews in the week ending June 25 and have an error margin of plus or minus three percentage points. Fieldwork by ICR-International Communications Research of Media, Pa.

The ABC/Money index is derived as follows: The negative response to each index question is subtracted from the positive response to that question. The three resulting numbers are then added and divided by three. The index can range from +100 (everyone positive on all three measures) to -100 (all negative on all three measures). The survey began in December 1985.

Analysis by Dalia Sussman.

ABC News polls can be found at ABCNEWS.com on the Internet, at: http://abcnews.go.com/sections/politics/PollVault/PollVault.html

| 06/25/00 | This Week | Last Week | 4 Wks Ago | 3 Mo. Ago | $\begin{gathered} 1 \mathrm{Yr} . \\ \text { Ago } \end{gathered}$ | 12 Mo High | $\begin{gathered} 12 \text { Mo } \\ \text { Low } \end{gathered}$ | 12 Mo Avg |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Group |  |  |  |  |  |  |  |  |
| GENERAL POPULATION: |  |  |  |  |  |  |  |  |
| Overall Index | 23 | 24 | 27 | 27 | 28 | 38 | 22 | 28 |
| State of Economy | 46 | 44 | 52 | 46 | 44 | 60 | 38 | 47 |
| Personal Finances | 30 | 32 | 32 | 36 | 32 | 40 | 28 | 33 |
| Buying Climate | -6 | -4 | -2 | -2 | 8 | 14 | -6 | 3 |

Sex:

| Men | 33 | 31 | 32 | 30 | 33 | 45 | 30 | 36 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Women | 13 | 18 | 21 | 22 | 23 | 30 | 11 | 20 |
| Age: |  |  |  |  |  |  |  |  |
| 18-34 | 23 | 23 | 29 | 16 | 31 | 37 | 16 | 25 |
| 35-44 | 15 | 20 | 22 | 26 | 28 | 37 | 13 | 27 |
| 45-54 | 41 | 43 | 29 | 26 | 29 | 45 | 11 | 30 |
| 55-64 | 13 | 13 | 29 | 40 | 26 | 48 | 13 | 29 |
| $65+$ | 20 | 17 | 19 | 35 | 21 | 45 | 14 | 28 |
| ncome: |  |  |  |  |  |  |  |  |
| Under \$15K | -36 | -35 | -23 | -23 | -26 | -12 | -42 | -25 |
| \$15K To \$24.9K | -6 | -6 | 7 | -9 | -4 | 26 | -11 | 1 |
| \$25K To \$39.9K | 14 | 23 | 30 | 22 | 30 | 33 | 8 | 23 |
| \$40K To \$49.9K | 41 | 36 | 34 | 51 | 41 | 60 | 26 | 41 |
| Over \$50K | 55 | 58 | 56 | 59 | 57 | 68 | 53 | 60 |
| Region: |  |  |  |  |  |  |  |  |
| Northeast | 17 | 27 | 38 | 20 | 27 | 48 | 17 | 32 |
| Midwest | 23 | 17 | 28 | 31 | 35 | 40 | 17 | 30 |
| South | 24 | 22 | 17 | 22 | 20 | 31 | 14 | 23 |
| West | 26 | 31 | 28 | 32 | 36 | 43 | 13 | 28 |
| Race: |  |  |  |  |  |  |  |  |
| White | 25 | 30 | 34 | 30 | 34 | 43 | 25 | 33 |
| Black | 6 | 2 | -11 | -1 | -1 | 25 | -15 | $\bigcirc$ |
| olitics: |  |  |  |  |  |  |  |  |
| Republican | 40 | 40 | 39 | 42 | 45 | 55 | 32 | 42 |
| Democrat | 7 | 18 | 29 | 28 | 22 | 38 | 7 | 26 |
| Independent | 32 | 24 | 20 | 16 | 25 | 32 | 13 | 22 |
| ducation: |  |  |  |  |  |  |  |  |
| < High School | -13 | -20 | -13 | -13 | -15 | 9 | -27 | -11 |
| High Sch. Grad. | 15 | 20 | 18 | 13 | 18 | 32 | 8 | 19 |
| College + | 38 | 40 | 45 | 49 | 49 | 53 | 38 | 46 |
| Home: |  |  |  |  |  |  |  |  |
| Own | 31 | 33 | 35 | 35 | 32 | 44 | 28 | 35 |
| Rent | 4 | 3 | 5 | 2 | 16 | 22 | -3 | 9 |
| Marital Status: |  |  |  |  |  |  |  |  |
| Single | 9 | 18 | 19 | 21 | 25 | 36 | 8 | 24 |
| Married | 30 | 31 | 36 | 32 | 32 | 44 | 27 | 34 |
| Sep/Wid/Div | 13 | 4 | 2 | 7 | 13 | 17 | -9 | 7 |
| mploy. Status: |  |  |  |  |  |  |  |  |
| Full-Time | 28 | 33 | 35 | 29 | 39 | 44 | 28 | 35 |
| Part-Time | 11 | 23 | 28 | 20 | 11 | 38 | 7 | 23 |
| Not Employed | 19 | 12 | 14 | 23 | 17 | 28 | 8 | 18 |

