# ABC NEWS/MONEY CONSUMER INDEX - 9/26/99 

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## Still high, but... Confidence Matches Its Low Mark of '99

Consumer confidence slipped a bit further this week, matching its low-water mark for the year - though it's still vastly better than usual.

Confidence remains on track for its best year ever in 13 years of weekly polls by ABC News and Money magazine. Still, it is off its peak, and it has set far fewer record highs this year than it did in 1998.

This week 71 percent of Americans rate the economy positively, 33 points above average but down from a record 77 percent. Sixty-seven percent say their own finances are good, down from a high of 70 percent; and 50 percent call it a good time to buy things, down from a record 56 percent.

|  |  | ---- Since $12 / 85$ |  | ----- |
| :---: | :---: | :---: | :---: | :---: |
| Positive ratings: | Today | Highest | Lowest | Average |
| National Economy | $71 \%$ | 77 | 7 | 38 |
| Personal Finances | 67 | 70 | 42 | 56 |
| Buying Climate | 50 | 56 | 20 | 37 |

The Federal Reserve has raised interest rates twice this year in an attempt to head off inflation that could be caused by strong consumer spending. The Fed rate-makers meet again next week.

INDEX - The ABC/Money Consumer Comfort Index, based on ratings of the economy, personal finances and the buying climate, stands at +25 on its scale of -100 to +100 .
That's down two points from last week, matching its low points for 1999, in January and August.

Still, its average for this year is +29 , four points higher than the full-year record set last year and much higher than its lifetime average of -13 .

```
Today
Last week
Record high
1 9 9 9 \text { average}
1 9 9 8 \text { average}
```

| $\mathrm{ABC} /$ Money |  |
| ---: | :--- |
| +25 | Index |
| +27 |  |
| +32 | $(1 / 17,3 / 7,3 / 14)$ |
| +29 |  |
| +24 | Best full year |

```
1992 average -44 Worst full year
Feb. 9, 1992 -50 Record low
Average since 12/85 -13
```

HEALTH - In a separate question, this poll finds that the booming economy has brought a hidden benefit to some Americans - a decrease in concerns about paying future health care costs. Sixty-five percent still worry their health care costs will not be taken care of in the future, but that's down from a high of 79 percent in late 1995.

| WorryAbout <br> Agree |  | Future <br> Disagrealth Care Costs <br> Dis |
| :--- | :---: | :---: |
| $9 / 26 / 99$ | $65 \%$ | 33 |
| $10 / 1 / 95$ | 79 | 19 |
| $7 / 17 / 94$ | 71 | 28 |
| $9 / 22 / 93$ | 62 | 36 |
| $9 / 19 / 93$ | 65 | 30 |
| $12 / 15 / 91$ | 68 | 31 |

Consumer confidence - which is much higher today than in 1995 - is related to the change. Among people who rate the economy negatively, 76 percent are worried about their future health care costs. Among people who rate the economy positively, fewer - 61 percent - are worried. The issue also has gotten less political attention lately, which may have reduced anxiety.

Call the ABC News Polling Unit, ext. 2621, for a chart tracking the ABC/Money index over time.

GROUPS - As usual, confidence is higher among better-off Americans: The index is +59 in higher-income households compared to -25 in the lowest; +42 among college graduates but -20 among high-school dropouts; +29 among whites but -3 among blacks; and +37 among men compared to +14 among women.

Here's a closer look at the three components of the index:
NATIONAL ECONOMY- The poll asks: Would you describe the state of the nation's economy these days as excellent, good, not so good or poor? Seventy-one percent say excellent or good, the same as last week. The record, 77 percent, was set Jan. 10 and tied in March, April and July. The worst rating was seven percent in late 1991 and early 1992.

|  |  | Pos. NET | Excel. | Good | Neg. NET | Not good | Poor |
| :--- | :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| This week | $71 \%$ | 14 | 57 | 29 | 20 | 9 |  |
| Avg. since $12 / 85$ | 38 | 3 | 35 | 62 | 41 | 21 |  |

PERSONAL FINANCES - The poll asks: Would you describe the state of your own personal finances these days as excellent, good, not so good or poor? Sixty-seven percent say excellent or good, down two points from last week. This record, 70 percent, was set Aug. 30, 1998, and tied this January, June and September. The worst was 42 percent March 14, 1993.

|  | Pos. NET | Excel. | Good | Neg. NET | Not good | Poor |
| :--- | :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| This week | $67 \%$ | 7 | 60 | 33 | 25 | 8 |
| Avg. since $12 / 85$ | 56 | 4 | 52 | 44 | 31 | 13 |

BUYING CLIMATE - The poll asks: Considering the cost of things today and your own personal finances, would you say now is an excellent time, a good time, a not so good time or a poor time to buy the things you want and need? Fifty percent say excellent or good, down one point from last week. The record was 56 percent Nov. 29, 1998; the worst rating, 20 percent, was set in fall 1990.

|  | Pos. NET | Excel. | Good | Neg. net | Not good | Poor |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| This week | $50 \%$ | 5 | 45 | 50 | 36 | 14 |
| Avg. since $12 / 85$ | 37 | 3 | 35 | 63 | 41 | 22 |

METHODOLOGY - The ABC News/Money magazine Consumer Comfort Index represents a rolling average based on telephone interviews with about 1,000 adults nationwide each month. This week's results are based on 1,045 interviews in the month ending Sept. 26 and have an error margin of plus or minus three percentage points. The question on health care was conducted Sept. 15-26; that result has a 4.5-point error margin. Fieldwork by ICR-International Communications Research of Media, Pa.

The ABC/Money index is derived as follows: The negative response to each index question is subtracted from the positive response to that question. The three resulting numbers are then added and divided by three. The index can range from +100 (everyone positive on all three measures) to -100 (all negative on all three measures). The survey began in December 1985.

Analysis by Daniel Merkle.
ABC News polls can be found at ABCNEWS.com on the Internet, at: http://abcnews.go.com/sections/politics/PollVault/PollVault.html

| 09/26/99 T | This Week | $\begin{gathered} \text { Last } 4 \\ \text { Week } \end{gathered}$ | Wks 3 Ago | $\begin{aligned} & \text { Mo. } 1 \\ & \text { Ago } \end{aligned}$ | $\begin{array}{rr} 1 \mathrm{Yr} . & 12 \\ \text { Ago } \end{array}$ | 12 Мо High | $\begin{gathered} 12 \text { Mo } 1 \\ \text { Low } \end{gathered}$ | $\begin{array}{r} 12 \mathrm{Mo} \\ \mathrm{Avg} \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Group |  |  |  |  |  |  |  |  |
| GENERAL POPULATION: |  |  |  |  |  |  |  |  |
| Overall Index | 25 | 27 | 27 | 28 | 27 | 32 | 21 | 28 |
| State of Economy | 42 | 42 | 42 | 44 | 46 | 54 | 46 | 46 |
| Personal Finances | 34 | 38 | 34 | 32 | 34 | 40 | - 28 | 33 |
| Buying Climate | 0 | 2 | 4 | 8 | 2 | 12 | -4 | 4 |
|  | OVERALL INDEX BY DEMOGRAPHIC GROUPS |  |  |  |  |  |  |  |
| Sex: |  |  |  |  |  |  |  |  |
| Men | 37 | 33 | 36 | 33 | 33 | 44 | 40 | 35 |
| Women | 14 | 21 | 18 | 23 | 21 | 31 | 11 | 20 |
| Age: |  |  |  |  |  |  |  |  |
| 18-34 | 25 | 26 | 26 | 31 | 29 | 35 | 517 | 27 |
| 35-44 | 28 | 28 | 28 | 28 | 24 | 40 | 16 | 29 |
| 45-54 | 25 | 28 | 23 | 29 | 30 | 41 | 13 | 28 |
| 55-64 | 23 | 24 | 22 | 26 | 29 | 47 | 12 | 27 |
| $65+$ | 20 | 26 | 32 | 21 | 23 | 37 | 717 | 26 |


| Income: |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Under \$15K | -25 | -20 | -18 | -26 | -15 | -9 | -42 | -21 |
| \$15K To \$24.9K | -6 | -11 | -7 | -4 | 18 | 18 | -15 | -1 |
| \$25K To \$39.9K | 17 | 29 | 21 | 30 | 10 | 38 | 10 | 25 |
| \$40K To \$49.9K | 46 | 35 | 39 | 41 | 42 | 56 | 28 | 43 |
| Over \$50K | 59 | 61 | 63 | 57 | 62 | 67 | 52 | 60 |
| Region: |  |  |  |  |  |  |  |  |
| Northeast | 34 | 35 | 28 | 27 | 25 | 40 | 15 | 27 |
| Midwest | 20 | 26 | 27 | 35 | 38 | 41 | 20 | 33 |
| South | 17 | 19 | 26 | 20 | 23 | 31 | 15 | 23 |
| West | 33 | 33 | 25 | 36 | 22 | 43 | 13 | 29 |
| Race: |  |  |  |  |  |  |  |  |
| White | 29 | 30 | 29 | 34 | 30 | 37 | 23 | 31 |
| Black | -3 | 12 | 11 | -1 | 3 | 22 | -9 | 6 |
| Politics: |  |  |  |  |  |  |  |  |
| Republican | 35 | 38 | 39 | 45 | 39 | 49 | 28 | 38 |
| Democrat | 21 | 28 | 23 | 22 | 28 | 35 | 19 | 27 |
| Independent | 25 | 20 | 23 | 25 | 20 | 34 | 15 | 24 |
| Education: |  |  |  |  |  |  |  |  |
| < High School | -20 | -12 | -16 | -15 | -9 | 6 | -27 | -8 |
| High Sch. Grad. | 24 | 21 | 16 | 18 | 20 | 31 | 10 | 20 |
| College + | 42 | 45 | 49 | 49 | 43 | 52 | 36 | 44 |
| Home: |  |  |  |  |  |  |  |  |
| Own | 30 | 31 | 31 | 32 | 33 | 40 | 26 | 34 |
| Rent | 10 | 15 | 14 | 16 | 12 | 26 | 0 | 12 |
| Marital Status: |  |  |  |  |  |  |  |  |
| Single | 20 | 23 | 35 | 25 | 21 | 36 | 13 | 24 |
| Married | 30 | 33 | 32 | 32 | 33 | 41 | 27 | 34 |
| Sep/Wid/Div | 7 | 8 | -1 | 13 | 9 | 18 | -3 | 7 |
| Employ. Status: |  |  |  |  |  |  |  |  |
| Full-Time | 32 | 33 | 35 | 39 | 35 | 44 | 26 | 36 |
| Part-Time | 27 | 30 | 14 | 11 | 28 | 38 | 5 | 22 |
| Not Employed | 14 | 18 | 20 | 17 | 13 | 26 | 6 | 17 |

235. Do you agree or disagree with this statement: I worry that health care costs I may have in the future will not be taken care of.

|  | Agree | Disagree | No opinion |
| :--- | :---: | :---: | :---: |
| $9 / 26 / 99$ | 65 | 33 | 2 |
| $10 / 1 / 95$ | 79 | 19 | 1 |
| $7 / 17 / 94$ | 71 | 28 | 1 |
| $9 / 22 / 93$ | 62 | 36 | 3 |
| $9 / 19 / 93$ | 65 | 30 | 5 |
| $12 / 15 / 91$ | 68 | 31 | 1 |

