Confidence Slips Again -To an 11-Month Low

Consumer confidence lost more ground this week, slipping to its lowest level in 11 months after a fairly unusual three-week decline.

Confidence still is much higher than usual in the 13-year-old ABC News/Money magazine poll. But Americans' ratings of the economy and the buying climate are now seven points below their record highs, and ratings of personal finances are five points off their peak.

It's the first time this year that ratings of the buying climate have fallen below 50 percent positive.

| | | Si | nce 12/85 | |
|-------------------|-------|---------|-----------|---------|
| Positive ratings: | Today | Highest | Lowest | Average |
| National Economy | 70% | 77 | 7 | 38 |
| Personal Finances | 65 | 70 | 42 | 56 |
| Buying Climate | 49 | 56 | 20 | 37 |

INDEX - The ABC/Money Consumer Comfort Index, based on these gauges, stands at +23 on its scale of +100 to -100. That's its lowest since Nov. 8, down seven points in the last three weeks. It's averaged +28 this year, peaking at +32 in January and March.

Dips of this magnitude (seven points in three weeks) are fairly unusual, but by no means unheard of. The index lost seven points in two weeks in January, seven points in three weeks in November and December 1998, and six points in three weeks twice in 1998. In all those cases, it soon climbed back.

The index still compares very favorably to its 13-year average of -13, and its average from 1986 through 1996 of -20. The recovery in confidence took off in mid-'97, boosted by growing wages, low inflation, low interest rates and low unemployment.

| | ABC/Money | Index |
|-----------------|-----------|-------------------|
| Today | +23 | |
| Three weeks ago | +30 | |
| Record high | +32 | (1/17, 3/7, 3/14) |
| 1999 average | +28 | |
| 1998 average | +24 | Best full year |
| 1992 average | -44 | Worst full year |
| Feb. 9, 1992 | -50 | Record low |

Average since 12/85 -13

While confidence remains on track for its best year on record in the ABC/Money poll, it has seemed to hit a ceiling this year: The index has set just one record high in 1999, compared to nine new highs in 1998 and five in 1997.

Call the ABC News Polling Unit, ext. 2621, for a chart tracking the ABC/Money index over time.

GROUPS – As usual, confidence is higher among better-off Americans: The index is +53 in higher-income households compared to -26 in the lowest; +40 among college graduates but -24 among high-school dropouts; +27 among whites but -10 among blacks; and +34 among men compared to +11 among women.

Here's a closer look at the three components of the index:

NATIONAL ECONOMY- The poll asks: Would you describe the state of the nation's economy these days as excellent, good, not so good or poor? Seventy percent say excellent or good, down a point from last week. The record, 77 percent, was set Jan. 10 and tied in March, April and July. The worst rating was seven percent in late 1991 and early 1992.

| | | Pos. NET | Excel. | Good | Neg. NET | Not good | Poor |
|------|------------|----------|--------|------|----------|----------|------|
| | | 70% | 13 | 57 | 30 | 22 | 8 |
| Avg. | since 12/8 | 5 38 | 3 | 35 | 62 | 41 | 21 |

PERSONAL FINANCES - The poll asks: Would you describe the state of your own personal finances these days as excellent, good, not so good or poor? Sixty-five percent say excellent or good, down two points. The record, 70 percent, was set Aug. 30, 1998, and tied this January, June and September. The worst was 42 percent March 14, 1993.

| | | Pos. NET | Excel. | Good | Neg. NET | Not good | Poor |
|------|------------|----------|--------|------|----------|----------|------|
| This | week | 65% | 7 | 58 | 35 | 25 | 11 |
| Avg. | since 12/8 | 35 56 | 4 | 52 | 44 | 31 | 13 |

BUYING CLIMATE - The poll asks: Considering the cost of things today and your own personal finances, would you say now is an excellent time, a good time, a not so good time or a poor time to buy the things you want and need? Forty-nine percent say excellent or good, down one point. The record was 56 percent Nov. 29, 1998; the worst rating, 20 percent, was set in fall 1990.

| | | Pos | s. NET | Excel. | Good | Neg. net | Not good | Poor |
|------|-------|-------|--------|--------|------|----------|----------|------|
| This | week | | 49% | 4 | 45 | 51 | 35 | 16 |
| Avg. | since | 12/85 | 37 | 3 | 35 | 63 | 41 | 22 |

METHODOLOGY - The ABC News/Money magazine Consumer Comfort Index represents a rolling average based on telephone interviews with about 1,000 adults nationwide each month. This week's results are based on 1,042 interviews in the month ending Oct. 3 and have an error margin of plus or minus three percentage points. Fieldwork by ICR-International Communications Research of Media, Pa.

The ABC/Money index is derived as follows: The negative response to each index question is subtracted from the positive response to that question. The three resulting numbers are then added and divided by three. The index can range from +100 (everyone positive on all three measures) to -100 (all negative on all three measures). The survey began in December 1985.

Analysis by Gary Langer.

ABC News polls can be found at ABCNEWS.com on the Internet, at: http://abcnews.go.com/sections/politics/PollVault/PollVault.html

| 10/03/99 | Week | ast 4 W Week A | go | Ago | Ago 1 | High | Low | |
|------------------------|---------|-------------------|-----|----------|---------|-------|--------|----------|
| Group | | | | | | | | |
| GENERAL POPULATION | | | | | | | | |
| | | 25 | | | | | 21 | - |
| State of Economy | | | | | 48 | | 36 | |
| Personal Finances | | | | | 30 | | 28 | |
| Buying Climate | -2 | 0 | 2 | 8 | 4 | 12 | -4 | 4 |
| | | OVERALL | IND | EX BY | DEMOGR | APHIC | GROUPS | |
| Sex: | | | | | | | | |
| Men | 34 | 37 | 33 | 37 | - | | | 35 |
| Women | 11 | 14 | 24 | 20 | 20 | 31 | 11 | 20 |
| Age: | | | | | | | | |
| 18 - 34 | 23 | 25 | 25 | 31 | - | | | 27 |
| 35 - 44 | 19 | 28 | 30 | 29 | | 40 | 16 | 29 |
| 45 - 54 | 20 | 25 | 35 | 35 | 34 | 41 | 13 | 28 |
| 55 - 64 | 25 | 23 | 23 | 16 | | 47 | | 27 |
| 65 + | 25 | 20 | 28 | 20 | 26 | 37 | 17 | 26 |
| Income: Under \$15K | 26 | 25 | 10 | -31 | -9 | -9 | -42 | -22 |
| \$15K To \$24.9K | | | | | -9 9 | -9 | | -22 |
| \$25K TO \$39.9K | | | | 30 | 9 13 | 38 | -15 | -2 25 |
| | 9 46 | | | 30 49 | - | 56 | - | 43 |
| Over \$50K | 53 | 59 | | 49 60 | 59 | | 52 | 60 |
| Region: | 55 | 52 | 01 | 00 | 57 | 07 | 52 | 00 |
| Northeast | 40 | 34 | 28 | 29 | 19 | 40 | 15 | 28 |
| Midwest | 22 | 20 | 28 | 35 | 40 | 41 | - | 33 |
| South | 14 | 17 | 26 | 22 | 29 | 31 | | 23 |
| West | 21 | 33 | 33 | 29 | 18 | 43 | 13 | 29 |
| Race: | | | | | | | | |
| White | 27 | 29 | 32 | 35 | 29 | 37 | 23 | 31 |
| Black | -10 | -3 | 13 | -3 | 9 | 22 | -10 | 5 |
| Politics: | | | | | | | | |
| Republican | 38 | | 42 | | 37 | | 28 | 38 |
| Democrat | 18 | 21 | 30 | 21 | 26 | 35 | 18 | 26 |

| Independent Education: | 16 | 25 | 20 | 25 | 23 | 34 | 15 | 24 |
|---------------------------|-----|-----|----|-----|----|----|-----|----|
| < High School | -24 | -20 | -6 | -20 | 0 | 6 | -27 | -8 |
| High Sch. Grad. | 19 | 24 | 16 | 14 | 22 | 31 | 10 | 20 |
| College + | 40 | 42 | 49 | 52 | 40 | 52 | 36 | 44 |
| Home: | | | | | | | | |
| Own | 28 | 30 | 31 | 31 | 36 | 40 | 26 | 33 |
| Rent | 5 | 10 | 19 | 18 | 6 | 26 | 0 | 12 |
| Marital Status: | | | | | | | | |
| Single | 20 | 20 | 25 | 29 | 23 | 36 | 13 | 24 |
| Married | 28 | 30 | 37 | 32 | 32 | 41 | 27 | 33 |
| Sep/Wid/Div | 4 | 7 | 2 | 7 | 13 | 18 | -3 | 7 |
| Employ. Status: | | | | | | | | |
| Full-Time | 30 | 32 | 33 | 39 | 34 | 44 | 26 | 35 |
| Part-Time | 19 | 27 | 30 | 18 | 19 | 38 | 5 | 22 |
| Not Employed | 12 | 14 | 21 | 14 | 18 | 26 | 6 | 17 |