SURVEY\#: 507 DATE: 2/06/96 TO 9/09/99 \#INT: 1 GEN USA
ABC NEWS/MONEY CONSUMER INDEX - 11/9/97
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Fewer Plan Cuts
in Holiday Spending
Fewer Americans are planning to cut back on their holiday spending than at any time in the last decade, a positive sign for retailers entering their busiest season of the year, an ABC News/Money magazine poll has found.

With consumer confidence riding high, only 30 percent of Americans say they'll spend less on gifts for family and friends this Christmas. That's the fewest since ABC/Money polls in October and December 1987.

Seventeen percent say they'll spend more this year, about the same as the 18 percent the $A B C / M o n e y$ poll measured last month. That was its highest of the decade.

|  | Plan |  | to spend |
| :---: | :---: | :---: | :---: |
|  | More | Less | Same |
| $11 / 97$ | 17 | 30 | 52 |
| $10 / 97$ | 18 | 36 | 36 |
| $10 / 91$ | 11 | 47 | 40 |
| $10 / 89$ | 20 | 32 | 47 |
| $10 / 87$ | 17 | 29 | 53 |

There are no guarantees for a strong shopping season; in a less positive sign, this week 43 percent call it a good time to buy things they want and need, the fewest since August. But that's still better than its average, 35 percent, in nearly 12 years of weekly polling by ABC News and Money magazine.

Moreover, 57 percent rate the economy positively, a huge 24 points better than average. And 59 percent say their own finances are in good shape, five points better than usual.

|  | Positive Ratings |  |
| :--- | :---: | :---: |
| Today | $11-\mathrm{yr}$ avg. |  |
| National Economy | $57 \%$ | $33 \%$ |
| Buying Climate | 43 | 35 |
| Personal Finances | 59 | 55 |

INDEX - The $A B C / M o n e y ~ C o n s u m e r ~ C o m f o r t ~ I n d e x, ~ b a s e d ~ o n ~ t h e s e ~ v i e w s, ~ h e l d ~ s t e a d y ~$ this week at +6 on its scale of +100 to -100 . It fell last month after reaching a record high, +14, in mid-September. But it's still far above its lifetime average of -18 .

The index is on pace for a record year. It's averaged +4 in the year to date; its previous best one-year average was -3 in 1986, and it's done as badly as -44 in 1992.

| ABC/Money |  |  |  |
| :--- | ---: | ---: | ---: |
| 19ndex |  |  |  |
| 1997 | +4 | 1991 | -37 |
| 1996 | -11 | 1990 | -24 |
| 1995 | -15 | 1989 | -11 |


| 1994 | -19 |  | 1988 | -10 |
| :--- | :--- | :--- | :--- | :--- |
| 1993 | -37 |  | 1987 | -9 |
| 1992 | -44 |  |  |  |
|  |  | *to date |  | -3 |

GROUPS - Confidence lags in economically vulnerable groups, including women, blacks, the poor and the less-educated. The index is +13 among men but 0 among women; +12 among whites but -29 among blacks; +37 in higher-income households but -44 in the lowest; and +22 among people who've attended college but -29 among high school dropouts.

Here's a closer look at the three components of the $A B C /$ Money index:
NATIONAL ECONOMY- Fifty-seven percent rate the economy positively, up a point this week. It's averaged 53 percent this year and 33 percent for the life of the index. The best was 62 percent positive in August and September; the worst, 93 percent negative in late 1991 and early 1992.

PERSONAL FINANCES - Fifty-nine percent rate their finances positively, up a point. It's averaged 60 percent this year and 55 percent for the life of the index. The best was 64 percent positive Aug. 3; the worst, 58 percent negative March 14, 1993.

BUYING CLIMATE - Fifty-seven percent call this a bad time to buy things, up two points. It's averaged 58 percent negative this year and 65 percent for the life of the index. The worst was 80 percent negative Nov. 2 and Oct. 28, 1990; the best, 52 percent positive May 11, 1986.

|  | National <br> Economy | Personal <br> Finances | Buying <br> Climate |
| :--- | :--- | :--- | :--- |
| This week | $57 \%$ pos | $59 \%$ pos | $57 \%$ neg |
| 1997 Average | $53 \%$ pos | $60 \%$ pos | $58 \%$ neg |
| Full Average | $67 \%$ neg | $55 \%$ pos | $65 \%$ neg |
| Worst | $93 \%$ neg | $58 \%$ neg | $80 \%$ neg |
| Best | $62 \%$ pos | $64 \%$ pos | $52 \%$ pos |

METHODOLOGY - The ABC News/Money magazine Consumer Comfort Index represents a rolling average based on telephone interviews with about 1,000 adults nationwide each month. This week's results are based on 1,049 interviews in the month ending Nov. 9 and have an error margin of plus or minus three percentage points. The Christmas spending question was asked of 523 adults Oct. 31-Nov. 9; that result has a 4.5-point error margin. Field work by ICR-International Communications Research of Media, Pa.
 question is subtracted from the positive response to that question. The three resulting numbers are then added and divided by three. The index can range from +100 (everyone positive on all three measures) to -100 (all negative on all three measures). The survey began in December 1985.

Analysis by Gary Langer.
For details contact the ABC News Polling Unit, (212) 456-2621. ABC polls are available in the ABC News area of America Online (keyword "ABC Polls") and on ABC News' internet site, ABCNEWS.COM.

| 11/09/97 | This <br> Week | Last Week | $\begin{gathered} 4 \text { Wks } 3 \\ \text { Ago } \end{gathered}$ | Mo. <br> Ago | $\begin{gathered} 1 \mathrm{Yr} .1 \\ \text { Ago } \end{gathered}$ | $\begin{aligned} & 2 \text { Mo } 1 \\ & \text { High } \end{aligned}$ | $\begin{gathered} 12 \text { Mo } 1 \\ \text { Low } \end{gathered}$ | $\begin{array}{r} \text { Mo } \\ \text { Avg } \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Group |  |  |  |  |  |  |  |  |
| GENERAL POPULATION: |  |  |  |  |  |  |  |  |
| Overall Index | 6 | 6 | 7 | 11 | -7 | 14 | -8 | 3 |
| State of Economy | 14 | 12 | 10 | 22 | -8 | 24 | -8 | 5 |
| Personal Finances | S 18 | 16 | 18 | 24 | 14 | 28 | 10 | 19 |
| Buying Climate | -14 | -10 | -6 | -14 | -26 | -4 | -30 | -16 |
|  | OVERALL INDEX BY DEMOGRAPHIC GROUPS |  |  |  |  |  |  |  |
| Sex: |  |  |  |  |  |  |  |  |
| Men | 13 | 14 | 17 | 20 | 3 | 28 | 3 | 14 |
| Women | 0 | -1 | -2 | 3 | -15 | 6 | -19 | -7 |
| Age: |  |  |  |  |  |  |  |  |
| 18-34 | -2 | 3 | 6 | 10 | -5 | 17 | -10 | 0 |
| 35-44 | 8 | 5 | 5 | -3 | -10 | 15 | -13 | 2 |
| 45-54 | 9 | 6 | 8 | 16 | -8 | 19 | -12 | 3 |
| 55-64 | 11 | 11 | 6 | 13 | 7 | 26 | -17 | 5 |
| $65+$ | 12 | 11 | 15 | 22 | -10 | 35 | -10 | 8 |
| Income: |  |  |  |  |  |  |  |  |
| Under \$15K | -44 | -46 | -31 | -28 | -40 | -24 | -56 | -40 |
| \$15K To \$24.9K | -20 | -23 | -20 | -30 | -30 | 7 | -34 | -18 |
| \$25K To \$39.9K | 2 | 3 | 7 | 13 | 0 | 20 | -8 | 2 |
| \$40K To \$49.9K | 26 | 15 | 8 | 24 | 22 | 33 | -4 | 11 |
| Over \$50K | 37 | 40 | 45 | 40 | 14 | 51 | 14 | 38 |
| Region: |  |  |  |  |  |  |  |  |
| Northeast | -1 | -2 | 6 | 12 | -11 | 14 | -16 | -1 |
| Midwest | 6 | 8 | 17 | 15 | 3 | 20 | -8 | 7 |
| South | 9 | 8 | 1 | 14 | -9 | 20 | -13 | 1 |
| West | 8 | 8 | 9 | 1 | -10 | 21 | -10 | 4 |
| Race: |  |  |  |  |  |  |  |  |
| White | 12 | 12 | 12 | 17 | -5 | 19 | -5 | 8 |
| Black | -29 | -32 | -27 | -3 | -14 | 0 | -42 | -23 |
| Politics: |  |  |  |  |  |  |  |  |
| Republican | 21 | 21 | 16 | 28 | -9 | 31 | -9 | 15 |
| Democrat | 2 | -2 | 9 | 7 | 6 | 12 | -10 | 2 |
| Independent | 4 | 7 | 3 | 2 | -12 | 16 | -16 | -3 |
| Education: |  |  |  |  |  |  |  |  |
| < High School | -29 | -29 | -29 | -17 | -44 | -5 | -44 | -25 |
| High Sch. Grad. | 2 | -1 | -1 | 3 | -7 | 5 | -19 | -6 |
| College + | 22 | 24 | 26 | 25 | 8 | 30 | 8 | 19 |
| Home: |  |  |  |  |  |  |  |  |
| Own | 16 | 17 | 13 | 16 | 0 | 21 | -4 | 10 |
| Rent | -18 | -17 | -7 | -5 | -19 | 2 | -27 | -15 |
| Marital Status: |  |  |  |  |  |  |  |  |
| Single | -7 | -7 | 0 | 12 | -7 | 12 | -16 | -2 |
| Married | 16 | 16 | 14 | 16 | -3 | 23 | -3 | 9 |
| Sep/Wid/Div | -18 | -19 | -13 | -7 | -16 | 0 | -29 | -17 |


| Employ. Status: |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Full-Time | 15 | 15 | 10 | 17 | 0 | 25 | -1 | 11 |
| Part-Time | -3 | -2 | 15 | 7 | -25 | 15 | -25 | -3 |
| Not Employed | -3 | -3 | -1 | 5 | -11 | 9 | -21 | -6 |

197. Compared to last year, would you say this Christmas you will spend more, less, or about the same on presents for friends and family?

|  | More | Less | Same | $\begin{aligned} & \text { Don't } \\ & \text { Celebrate (vol.) } \end{aligned}$ | $\begin{gathered} \text { No } \\ \text { Opin } \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 11/9/97 | 17 | 30 | 52 | 1 | 0 |
| 10/12/97 | 18 | 36 | 36 | 3 | 6 |
| 12/8/96 | 14 | 35 | 48 | 3 | 0 |
| 10/13/96 | 11 | 33 | 55 | 1 | 0 |
| 11/26/95 | 13 | 38 | 48 | 1 | 0 |
| 10/15/95 | 13 | 36 | 50 | 1 | 0 |
| 11/27/94 | 15 | 34 | 48 | 1 | 1 |
| 10/16/94 | 14 | 34 | 51 | 0 | 1 |
| 10/17/93 | 14 | 38 | 47 | 0 | 0 |
| 11/29/92 | 10 | 41 | 47 | 2 | 1 |
| 10/18/92 | 12 | 41 | 45 | 1 | - |
| 10/20/91 | 11 | 47 | 40 | 1 | 0 |
| 10/21/90 | 14 | 38 | 45 | 1 | 1 |
| 10/22/89 | 20 | 32 | 47 | 1 | 1 |
| 10/30/88 | 16 | 32 | 51 | - | - |
| 12/17/87 | 25 | 29 | 45 | * | 1 |
| 10/26/87 | 17 | 29 | 53 | 1 | * |
| 11/30/86 | 17 | 36 | 46 | - | - |
| 12/17/85 | 25 | 28 | 45 | 3 | - |

