SURVEY\#: 507 DATE: 2/06/96 TO 9/09/99 \#INT: 1 GEN USA
ABC NEWS/MONEY CONSUMER INDEX - 11/16/97
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## Confidence Advances

Consumer confidence jumped to its best in nearly two months this week, as Americans' ratings of their finances, the national economy and the buying climate all advanced. Confidence remains on track for a record year in the nearly 12 -year-old ABC News/Money magazine poll.

Fifty-nine percent now rate the economy positively, the most since Sept. 21 and a huge 26 points above the poll's lifetime average. Sixty-one percent also rate their finances positively, just three points short of the record.

Fewer, 44 percent, call it a good time to buy things. But that's still nine points better than average, and other $A B C /$ Money results last week and in October pointed to a good Christmas season for retailers.

Positive Ratings
Today 11-yr avg.

| National Economy | $59 \%$ | $33 \%$ |
| :--- | :--- | :--- |
| Buying Climate | 44 | 35 |

Personal Finances 6155

INDEX - The ABC/Money Consumer Comfort Index, based on ratings of the economy, finances and the buying climate, gained three points this week to +9 on its scale of +100 to -100 . It reached a record high, +14 , in mid-September, then lost ground last month.

The index is far above its lifetime average of -18 , and on pace for a record year. It's averaged +4 in the year to date; its previous best one-year average was -3 in 1986, and it's done as badly as -44 in 1992.

| ABC/Money |  |  |  |
| :--- | :--- | ---: | ---: |
| 1997* | +4 | 1991 | -37 |
| 1996 | -11 | 1990 | -24 |
| 1995 | -15 | 1989 | -11 |
| 1994 | -19 | 1988 | -10 |
| 1993 | -37 | 1987 | -9 |
| 1992 | -44 |  | 1986 |
|  | *to date | -3 |  |

GROUPS - Confidence lags in economically vulnerable groups, including women, blacks, the poor and the less-educated. The index is +17 among men but +3 among women; +15 among whites but -27 among blacks; +33 in higher-income households but -33 in the lowest; and +25 among people who've attended college but -21
among high school dropouts.
Here's a closer look at the three components of the ABC/Money index:
NATIONAL ECONOMY- Fifty-nine percent rate the economy positively, up two points this week. It's averaged 53 percent this year and 33 percent for the life of the index. The best was 62 percent positive in August and September; the worst, 93
percent negative in late 1991 and early 1992.
PERSONAL FINANCES - Sixty-one percent rate their finances positively, up two points. It's averaged 60 percent this year and 55 percent for the life of the index. The best was 64 percent positive Aug. 3; the worst, 58 percent negative March 14, 1993.

BUYING CLIMATE - Fifty-six percent call this a bad time to buy things, down a point. It's averaged 58 percent negative this year and 65 percent for the life of the index. The worst was 80 percent negative Nov. 2 and Oct. 28, 1990; the best, 52 percent positive May 11, 1986.

|  | National <br> Economy | Personal <br> Finances | Buying <br> Climate |
| :--- | :--- | :--- | :--- |
| This week | $59 \%$ pos | $61 \%$ pos | $56 \%$ neg |
| 1997 Average | $53 \%$ pos | $60 \%$ pos | $58 \%$ neg |
| Full Average | $67 \%$ neg | $55 \%$ pos | $65 \%$ neg |
| Worst | $93 \%$ neg | $58 \%$ neg | $80 \%$ neg |
| Best | $62 \%$ pos | $64 \%$ pos | $52 \%$ pos |

METHODOLOGY - The ABC News/Money magazine Consumer Comfort Index represents a rolling average based on telephone interviews with about 1,000 adults nationwide each month. This week's results are based on 1,051 interviews in the month ending Nov. 16 and have an error margin of plus or minus three percentage points.

The $A B C$ /Money index is derived as follows: The negative response to each index question is subtracted from the positive response to that question. The three resulting numbers are then added and divided by three. The index can range from +100 (everyone positive on all three measures) to -100 (all negative on all three measures). The survey began in December 1985.

Analysis by Gary Langer.
For details contact the ABC News Polling Unit, (212) 456-2621. ABC polls are available in the ABC News area of America Online (keyword "ABC Polls") and on ABC News' internet site, ABCNEWS.COM.

| 11/16/97 | This Week | Last Week | $\begin{gathered} 4 \text { Wks } 3 \\ \text { Ago } \end{gathered}$ | $\begin{aligned} & \text { Mo. } 1 \\ & \text { Ago } \end{aligned}$ | $\begin{aligned} & \text { Yr. } \\ & \text { Ago } \end{aligned}$ | 12 Mo 1 High | $\begin{aligned} & 12 \text { Mo } \\ & \text { Low } \end{aligned}$ | $\begin{array}{r} 12 \mathrm{Mo} \\ \text { Avg } \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Group |  |  |  |  |  |  |  |  |
| GENERAL POPULATION: |  |  |  |  |  |  |  |  |
| Overall Index | 9 | 6 | 5 | 12 | -3 | 14 | -8 | 3 |
| State of Economy | 18 | 14 | 8 | 22 | -2 | 24 | -8 | 6 |
| Personal Finances | 22 | 18 | 14 | 24 | 16 | 28 | 10 | 20 |
| Buying Climate | -12 | -14 | -6 | -10 | -22 | -4 | -30 | -16 |

OVERALL INDEX BY DEMOGRAPHIC GROUPS
Sex:

| Men | 17 | 13 | 15 | 24 | 8 | 28 | 4 | 14 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Women | 3 | 0 | -4 | 1 | -12 | 6 | -19 | -7 |
| Age: |  |  |  |  |  |  |  |  |
| 18-34 | 3 | -2 | 0 | 11 | -5 | 17 | -10 | 1 |
| 35-44 | 10 | 8 | 8 | 6 | -4 | 15 | -13 | 2 |
| 45-54 | 11 | 9 | 6 | 16 | -1 | 19 | -12 | 3 |
| 55-64 | 18 | 11 | $\bigcirc$ | 15 | 8 | 26 | -17 | 5 |
| $65+$ | 14 | 12 | 12 | 14 | -2 | 35 | -10 | 9 |
| Income: |  |  |  |  |  |  |  |  |
| Under \$15K | -33 | -44 | -39 | -33 | -35 | -24 | -56 | -40 |
| \$15K To \$24.9K | -6 | -20 | -28 | -34 | -22 | 7 | -34 | -18 |
| \$25K To \$39.9K | 7 | 2 | 0 | 15 | -6 | 20 | -8 | 3 |
| \$40K To \$49.9K | 27 | 26 | 6 | 30 | 26 | 33 | -4 | 11 |
| Over \$50K | 33 | 37 | 47 | 45 | 23 | 51 | 23 | 38 |
| Region: |  |  |  |  |  |  |  |  |
| Northeast | 6 | -1 | -4 | 14 | -7 | 14 | -16 | 0 |
| Midwest | 11 | 6 | 12 | 15 | 4 | 20 | -8 | 7 |
| South | 12 | 9 | -1 | 14 | -2 | 20 | -13 | 2 |
| West | 7 | 8 | 15 | 3 | -5 | 21 | -10 | 4 |
| Race: |  |  |  |  |  |  |  |  |
| White | 15 | 12 | 11 | 19 | 1 | 19 | -3 | 8 |
| Black | -27 | -29 | -32 | -11 | -21 | $\bigcirc$ | -42 | -24 |
| Politics: |  |  |  |  |  |  |  |  |
| Republican | 27 | 21 | 19 | 31 | 2 | 31 | 0 | 16 |
| Democrat | 4 | 2 | 3 | 8 | 8 | 12 | -10 | 2 |
| Independent | 7 | 4 | 1 | 3 | -12 | 16 | -16 | -2 |
| Education: |  |  |  |  |  |  |  |  |
| < High School | -21 | -29 | -36 | -13 | -28 | -5 | -41 | -24 |
| High Sch. Grad. | 4 | 2 | -3 | 4 | -4 | 5 | -19 | -6 |
| College + | 25 | 22 | 25 | 26 | 8 | 30 | 8 | 19 |
| Home: |  |  |  |  |  |  |  |  |
| Own | 20 | 16 | 12 | 19 | 4 | 21 | -4 | 10 |
| Rent | -13 | -18 | -14 | -10 | -18 | 2 | -27 | -15 |
| Marital Status: |  |  |  |  |  |  |  |  |
| Single | -5 | -7 | -5 | 7 | -6 | 12 | -16 | -2 |
| Married | 21 | 16 | 13 | 19 | 1 | 23 | -3 | 10 |
| Sep/Wid/Div | -17 | -18 | -17 | -9 | -9 | 0 | -29 | -17 |
| Employ. Status: |  |  |  |  |  |  |  |  |
| Full-Time | 15 | 15 | 12 | 19 | 4 | 25 | -1 | 11 |
| Part-Time | 5 | -3 | 0 | 10 | -21 | 15 | -22 | -3 |
| Not Employed | 3 | -3 | -5 | 3 | -5 | 9 | -21 | -6 |

