## ABC NEWS/MONEY CONSUMER INDEX - 12/3/00

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## Americans Plan to Spend Slightly Less this Holiday Season

Americans say they expect to spend a bit less on gifts this holiday season than they did last year. But more this year are still unsure, leaving the overall outlook for retailers an open question.

An ABC News/Money Magazine poll finds that Americans expect to spend an average of $\$ 798$ on holiday gifts, down from the record-high of $\$ 869$ reported last year. The difference is in the number of big spenders. Twenty-three percent say they'll spend over $\$ 1,000$, compared to 28 percent last year. Even so, this year's average is the second highest in polls dating to 1989 .

But, as noted, there's more uncertainty this year. Eight percent still don't know how much they'll spend, up from one percent last year.

|  | Average spending plans <br> on holiday gifts <br> g |
| :--- | ---: |
| $12 / 3 / 00$ | $\$ 798$ |
| $12 / 12 / 99$ | $\$ 869$ |
| $12 / 6 / 98^{*}$ | $\$ 702$ |
| $12 / 5 / 94$ | $\$ 634$ |
| $12 / 6 / 93$ | $\$ 639$ |
| $12 / 18 / 92$ | $\$ 605$ |
| $12 / 15 / 91$ | $\$ 617$ |
| $12 / 2 / 90$ | $\$ 588$ |
| $10 / 15 / 89$ | $\$ 634$ |
|  |  |
| $* 1998$ and previous by Gallup |  |

Lower ratings of the buying climate this holiday season may be one reason for the dip in spending expectations. Forty-nine percent of Americans call it a good time to buy things, down from fifty-six percent at this time last year. The record high is 57 percent, set last January.

BIG SPENDERS - Naturally, those with higher-incomes plan to spend much more. People in households making more than $\$ 75,000$ say they'll spend an average of $\$ 1,437$. It's less than half that, $\$ 627$, in households earning less than $\$ 75,000$. Women also expect to spend somewhat more than men this year - $\$ 843$ compared to $\$ 752$. Last year it was the opposite, men were the bigger spenders.

> Average spending plans

| Under $\$ 75,000$ | $\$ 627$ |
| :--- | :--- |
| Over $\$ 75,000$ | $\$ 1,437$ |


| Men | $\$$ | 752 |
| :--- | :--- | :--- |
| Women | $\$$ | 843 |

CONFIDENCE - Overall, consumer confidence remains strong. Seventy-seven percent of Americans rate the national economy positively, three points from the record high set in January. Sixty-eight percent say their own finances are in good shape, just two points from its high, last reached at the beginning of the year.

|  |  | ---- |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Positive ratings: | Today | Highest | Lowest | Average |
| National Economy | $77 \%$ | 80 | 7 | 41 |
| Personal Finances | 68 | 70 | 42 | 57 |
| Buying Climate | 49 | 57 | 20 | 38 |

INDEX - The ABC News/Money magazine Consumer Comfort Index, based on these ratings, stands at +29 on its scale of +100 to -100 , the same as last week.
The index peaked at +38 last January. It's averaged +29 this year, a point above its record 1999 average. Its lifetime average, depressed by recession in the early 1990s, is 10.

|  | ABC/Money <br> Today <br>  <br> Tan |  |
| :--- | :--- | :--- |
| Jan. 16, 2000 | +38 | Record high |
| 2000 average | +29 |  |
| 1999 average | +28 | Best full year |
| 1992 average | -44 | Worst full year |
| Feb. 9, 1992 | -50 | Record low |
| Average since 12/85 | -10 |  |

Call the ABC News Polling Unit, ext. 2621, for a chart tracking the index over time.
GROUPS - As usual, confidence is higher among better-off Americans: The index is +64 in higher-income households compared to -11 in the lowest, +43 among college graduates but -9 among high-school dropouts, +32 among whites but +7 among blacks and +31 among men but +25 among women.

Here's a closer look at the three components of the ABC/Money index:
NATIONAL ECONOMY- Seventy-seven percent of Americans rate the nation's economy as excellent or good, unchanged from the previous three weeks. The best was 80 percent Jan. 16. The worst was seven percent in late 1991 and early 1992.

|  | Pos. NET | Excel. | Good | Neg. NET | Not good | Poor |  |
| :--- | :---: | :---: | :--- | :---: | :---: | :---: | :---: |
| This week | 77 | 10 | 67 | 23 | 17 | 7 |  |
| Avg. since | $12 / 85$ | 41 | 4 | 37 | 59 | 39 | 20 |

PERSONAL FINANCES - Sixty-eight percent rate their own finances as excellent or good, up one point from last week. The best was 70 percent, set Aug. 30, 1998 and last matched in January. The worst rating was 42 percent on March 14, 1993.

|  | Pos. NET | Excel. | Good | Neg. NET | Not good | Poor |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| This week | 68 | 7 | 61 | 32 | 25 | 7 |
| Avg. since $12 / 85$ | 57 | 5 | 52 | 43 | 31 | 13 |

BUYING CLIMATE - Forty-nine percent say it's an excellent or good time to buy things they want and need, down one point from last week. The best was 57 percent Jan. 16. The worst was 20 percent in fall 1990.

|  | Pos. NET | Excel. | Good | Neg. net | Not good | Poor |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| This week | 49 | 4 | 45 | 51 | 38 | 13 |
| Avg. since $12 / 85$ | 38 | 3 | 36 | 62 | 41 | 21 |

METHODOLOGY - The ABC News/Money magazine Consumer Comfort Index represents a rolling average based on telephone interviews with about 1,000 adults nationwide each month. This week's results are based on 1,036 interviews in the month ending Dec. 3 and have an error margin of plus or minus three percentage points. The question on holiday spending was conducted Nov. 29 through Dec. 3 among 1,005 respondents; those results also have an error margin of plus or minus three percentage points. Fieldwork by ICR-International Communications Research of Media, Pa.

The ABC/Money index is derived as follows: The negative response to each index question is subtracted from the positive response to that question. The three resulting numbers are then added and divided by three. The index can range from +100 (everyone positive on all three measures) to -100 (all negative on all three measures). The survey began in December 1985.

Analysis by Aaron Frechette.
ABC News polls can be found at ABCNEWS.com on the Internet, at: http://abcnews.go.com/sections/politics/PollVault/PollVault.html

| 12/03/00 T | This Week | Last Week | Wks 3 Ago | Mo. Ago | $\begin{aligned} & 1 \mathrm{Yr} .{ }^{12} \\ & \text { Ago } \end{aligned}$ | 12 Mo High | $\begin{aligned} & 12 \text { Mo } 1 \\ & \text { Low } \end{aligned}$ | $\begin{array}{r} 12 \mathrm{Mo} \\ \text { Avg } \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Group |  |  |  |  |  |  |  |  |
| GENERAL POPULATION: |  |  |  |  |  |  |  |  |
| Overall Index | 29 | 29 | 28 | 34 | 31 | 38 | - 23 | 29 |
| State of Economy | 54 | - 54 | 52 | 56 | 48 | 60 | - 40 | 50 |
| Personal Finances | 36 | 34 | 34 | 38 | 34 | 40 | 30 | 34 |
| Buying Climate | -2 | 0 | -2 | 8 | 12 | 14 | $4-6$ | 3 |
|  |  | OVERALL INDEX BY DEMOGRAPHIC GROUPS |  |  |  |  |  |  |
| Sex: |  |  |  |  |  |  |  |  |
| Men | 31 | 31 | 33 | 45 | 39 | 45 | 50 | 36 |
| Women | 25 | - 27 | 22 | 23 | 22 | 30 | 13 | 22 |


| Age: |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 18-34 | 28 | 25 | 26 | 34 | 19 | 37 | 16 | 27 |
| 35-44 | 25 | 24 | 26 | 23 | 32 | 37 | 15 | 27 |
| 45-54 | 30 | 32 | 36 | 34 | 41 | 45 | 11 | 32 |
| 55-64 | 25 | 33 | 32 | 51 | 36 | 51 | 13 | 31 |
| $65+$ | 32 | 36 | 20 | 32 | 34 | 45 | 12 | 29 |
| Income: |  |  |  |  |  |  |  |  |
| Under \$15K | -11 | -12 | -8 | -14 | -29 | -8 | -36 | -21 |
| \$15K To \$24.9K | -4 | 0 | -1 | -9 | 2 | 26 | -20 | 0 |
| \$25K To \$39.9K | 12 | 15 | 22 | 24 | 29 | 33 | 12 | 23 |
| \$40K To \$49.9K | 29 | 39 | 41 | 36 | 41 | 60 | 19 | 39 |
| Over \$50K | 64 | 65 | 57 | 66 | 66 | 68 | 54 | 61 |
| Region: |  |  |  |  |  |  |  |  |
| Northeast | 39 | 41 | 24 | 34 | 33 | 48 | 17 | 33 |
| Midwest | 30 | 36 | 34 | 42 | 34 | 46 | 17 | 32 |
| South | 23 | 16 | 24 | 26 | 31 | 31 | 16 | 22 |
| West | 24 | 31 | 29 | 36 | 21 | 43 | 17 | 32 |
| Race: |  |  |  |  |  |  |  |  |
| White | 32 | 34 | 32 | 37 | 35 | 43 | 25 | 33 |
| Black | 7 | 4 | 1 | 7 | 2 | 25 | -15 | 1 |
| Politics: |  |  |  |  |  |  |  |  |
| Republican | 41 | 45 | 44 | 33 | 47 | 55 | 31 | 42 |
| Democrat | 22 | 22 | 21 | 32 | 33 | 38 | 7 | 27 |
| Independent | 28 | 29 | 25 | 39 | 16 | 39 | 16 | 24 |
| Education: |  |  |  |  |  |  |  |  |
| < High School | -9 | -13 | -21 | -9 | 0 | 13 | -23 | -9 |
| High Sch. Grad. | 21 | 22 | 17 | 23 | 20 | 32 | 8 | 19 |
| College + | 43 | 47 | 50 | 53 | 48 | 53 | 38 | 47 |
| Home: |  |  |  |  |  |  |  |  |
| Own | 35 | 37 | 34 | 42 | 40 | 44 | 31 | 36 |
| Rent | 12 | 10 | 12 | 14 | 4 | 19 | 2 | 9 |
| Marital Status: |  |  |  |  |  |  |  |  |
| Single | 21 | 16 | 31 | 35 | 21 | 42 | 9 | 26 |
| Married | 33 | 36 | 32 | 37 | 38 | 44 | 30 | 34 |
| Sep/Wid/Div | 18 | 19 | 6 | 19 | 9 | 27 | -3 | 9 |
| Employ. Status: |  |  |  |  |  |  |  |  |
| Full-Time | 35 | 34 | 35 | 39 | 38 | 44 | 28 | 35 |
| Part-Time | 27 | 31 | 28 | 39 | 27 | 40 | 11 | 26 |
| Not Employed | 18 | 21 | 16 | 22 | 18 | 29 | 10 | 20 |

249. Roughly how much money do you think you personally will spend on holiday gifts this Christmas season?

|  | Under | \$100- | \$250- | \$500- | \$1000 | No op./Don t | Don't Know | Mean |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | \$100 | \$249 | \$499 | \$999 | or more | celebrate |  |  |
| 12/3/00 | 2 | 18 | 16 | 25 | 23 | 8 | 8 | \$798 |
| 12/12/99 | 4 | 19 | 16 | 25 | 28 | 8 | 1 | \$869 |

