## ABC NEWS/MONEY CONSUMER INDEX – 12/12/99

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## 'Tis the Season to Spend \$869

To the delight of retailers across the country, Americans are planning to spend record amounts on gifts this holiday season.

Just over half (53 percent) say they'll spend at least \$500 this year, including 28 percent who are really putting Santa to shame with plans to spend \$1,000 or more. All told, Americans expect to spend an average of \$869 on holiday gifts, a sharp surge from last year and the most in polls dating to 1989.

| 12<br>12<br>12<br>12<br>12 | 2/12/99<br>2/6/98*<br>2/5/94<br>2/6/93<br>2/18/92<br>2/15/91<br>2/2/90 | Average spending plans<br>on holiday gifts<br>\$869<br>\$702<br>\$634<br>\$639<br>\$605<br>\$617<br>\$588 |
|----------------------------|--|---|
|                            | 0/15/89  | \$634   |
|                            |  |   |

<sup>\*1998</sup> and previous by Gallup

BIG SPENDERS – Who are the big holiday spenders? Men expect on average to spend much more than women – \$1,070 compared to \$677. And higher-income groups have higher spending plans: an average of \$1,063 among people in households with more than \$50,000 in income, compared to \$849 in households with under \$50,000 in income.

|                | Average | sp   | ending | plans |
|----------------|---------|------|--------|-------|
| Men            | \$      | \$1, | 070    |       |
| Women          | \$      | \$   | 677    |       |
|                |         |      |        |       |
| Under \$50,000 | ) ;     | \$   | 849    |       |
| Over \$50,000  | \$      | \$1, | 063    |       |

It's not only traditional retailers who will benefit from the free flow of cash this holiday season. An ABCNews.com poll last month found that 18 percent of Americans planned to buy some holiday gifts online this year, up from only seven percent last year.

CONFIDENCE – This jump in holiday spending plans should come as little surprise: Consumer confidence has soared this year, lifted by rising incomes, low inflation, low unemployment and low interest rates. This week 54 percent of Americans say it's a good time to buy things, two points shy of the record in 14 years of weekly polls. More, 73 percent, rate the economy positively, and 66 percent say their own finances are in good shape, each four points off its all-time high.

|                   |       | Si      | nce 12/85 |         |
|-------------------|-------|---------|-----------|---------|
| Positive ratings: | Today | Highest | Lowest    | Average |
| National Economy  | 73%   | 77      | 7         | 38      |
| Personal Finances | 66    | 70      | 42        | 56      |
| Buying Climate    | 54    | 56      | 20        | 37      |

INDEX –The ABC News/Money magazine Consumer Comfort Index, based on these gauges, stands at +29 on its scale of +100 to -100, down slightly after four weeks of gains. The index has averaged +28 this year, which is sure to be its best year ever since this poll began in late 1985.

|                   | ABC/Money | Index             |
|-------------------|-----------|-------------------|
| Today             | +29       |                   |
| Last week         | +31       |                   |
| Record high       | +32       | (1/17, 3/7, 3/14) |
| 1999 average      | +28       |                   |
| 1998 average      | +24       | Best full year    |
| 1992 average      | -44       | Worst full year   |
| Feb. 9, 1992      | -50       | Record low        |
| Average since 12/ | 85 -12    |                   |

Call the ABC News Polling Unit, ext. 2621, for a chart tracking the ABC/Money index over time.

GROUPS – As usual, confidence is higher among better-off Americans: The index is +64 in higher-income households compared to –32 in the lowest; +47 among college graduates but -15 among high-school dropouts; +35 among whites but -11 among blacks; and +41 among men compared to +17 among women.

Here's a closer look at the three components of the index:

NATIONAL ECONOMY- The poll asks: Would you describe the state of the nation's economy these days as excellent, good, not so good or poor? Seventy-three percent say excellent or good, down one point from last week. The record, 77 percent, was set Jan. 10 and tied in March, April and July. The worst rating was seven percent in late 1991 and early 1992.

|                 | Pos. NET | Excel. | Good | Neg. NET | Not good | Poor |
|-----------------|----------|--------|------|----------|----------|------|
| This week       | 73%      | 13     | 60   | 27       | 20       | 7    |
| Avg. since 12/8 | 5 38     | 3      | 35   | 62       | 41       | 21   |

PERSONAL FINANCES - The poll asks: Would you describe the state of your own personal finances these days as excellent, good, not so good or poor? Sixty-six percent

say excellent or good, down one point from last week. The record, 70 percent, was set Aug. 30, 1998, and tied this January, June and September. The worst was 42 percent March 14, 1993.

|      | ]           | Pos. NET | Excel. | Good | Neg. NET | Not good | Poor |
|------|-------------|----------|--------|------|----------|----------|------|
| This | week        | 66%      | 7      | 59   | 34       | 26       | 8    |
| Avg. | since 12/85 | 56       | 4      | 52   | 44       | 31       | 13   |

BUYING CLIMATE - The poll asks: Considering the cost of things today and your own personal finances, would you say now is an excellent time, a good time, a not so good time or a poor time to buy the things you want and need? Fifty-four percent say excellent or good, down two points from last week. The record, 56 percent, was set on Nov. 29, 1998 and tied Dec. 5, 1999; the worst rating, 20 percent, was set in fall 1990.

|            | Pos.    | NET Exc | cel. Goo | d Neg. | net Not | good Poor |
|------------|---------|---------|----------|--------|---------|-----------|
| This week  | 5       | 4%      | 1 50     | 46     | 33      | 13        |
| Avg. since | 12/85 3 | 7       | 3 3 5    | 63     | 41      | 22        |

METHODOLOGY - The ABC News/Money magazine Consumer Comfort Index represents a rolling average based on telephone interviews with about 1,000 adults nationwide each month. This week's results are based on 1,047 interviews in the month ending Dec. 12 and have an error margin of plus or minus three percentage points. The question on Christmas spending was conducted Dec. 1-Dec 12 among 526 respondents; that result has a 4.5-point error margin. Fieldwork by ICR-International Communications Research of Media, Pa.

The ABC/Money index is derived as follows: The negative response to each index question is subtracted from the positive response to that question. The three resulting numbers are then added and divided by three. The index can range from +100 (everyone positive on all three measures) to -100 (all negative on all three measures). The survey began in December 1985.

Analysis by Daniel Merkle.

ABC News polls can be found at ABCNEWS.com on the Internet, at: <a href="http://abcnews.go.com/sections/politics/PollVault/PollVault.html">http://abcnews.go.com/sections/politics/PollVault/PollVault.html</a>

| 12/12/99           |    |         |         | o. I<br>go | l Yr. 12<br>Ago H | Mo 1<br>Migh | 12 Mo 1<br>Low | .2 Mo<br>Avg |
|--------------------|----|---------|---------|------------|-------------------|--------------|----------------|--------------|
| Group              |    |         |         |            |                   |              |                |              |
| GENERAL POPULATION | 1: |         |         |            |                   |              |                |              |
| Overall Index      | 29 | 31      | 25      | 30         | 25                | 32           | 22             | 28           |
| State of Economy   | 46 | 48      | 40      | 46         | 40                | 54           | 38             | 46           |
| Personal Finances  | 32 | 34      | 32      | 40         | 30                | 40           | 28             | 33           |
| Buying Climate     | 8  | 12      | 4       | 4          | 4                 | 12           | -4             | 4            |
|                    |    | OVERALI | L INDEX | BY         | DEMOGR <i>A</i>   | PHIC         | GROUPS         | <br>3        |
| Sex:               |    |         |         |            |                   |              |                |              |
| Men                | 41 | 39      | 34      | 34         | 34                | 44           | 30             | 35           |

| Women<br>Age:    | 17  | 22  | 16  | 25  | 16  | 31         | 11  | 20  |
|------------------|-----|-----|-----|-----|-----|------------|-----|-----|
| 18 - 34          | 20  | 19  | 17  | 29  | 22  | 35         | 16  | 26  |
| 35 - 44          | 35  | 32  | 23  | 32  | 28  | 40         | 13  | 28  |
| 45 - 54          | 35  | 41  | 33  | 32  | 29  | 41         | 13  | 28  |
| 55 - 64          | 34  | 36  | 28  | 23  | 21  | 47         | 13  | 28  |
| 65 +             | 29  | 34  | 25  | 30  | 25  | 37         | 17  | 27  |
| Income:          |     | J - |     |     |     | <i>J</i> . |     | _,  |
| Under \$15K      | -32 | -29 | -27 | -19 | -22 | -11        | -42 | -24 |
| \$15K To \$24.9K | 4   | 2   | 12  | -1  | 3   | 12         | -15 | -1  |
| \$25K To \$39.9K | 33  | 29  | 20  | 29  | 17  | 38         | 8   | 25  |
| \$40K To \$49.9K | 31  | 41  | 35  | 35  | 28  | 56         | 27  | 42  |
| Over \$50K       | 64  | 66  | 54  | 64  | 64  | 67         | 53  | 60  |
| Region:          |     |     |     |     |     |            |     |     |
| Northeast        | 41  | 33  | 23  | 40  | 16  | 42         | 16  | 29  |
| Midwest          | 28  | 34  | 25  | 25  | 39  | 41         | 20  | 32  |
| South            | 26  | 31  | 29  | 22  | 21  | 31         | 14  | 24  |
| West             | 23  | 21  | 18  | 38  | 23  | 43         | 13  | 26  |
| Race:            |     |     |     |     |     |            |     |     |
| White            | 35  | 35  | 28  | 33  | 27  | 37         | 26  | 31  |
| Black            | -11 | 2   | 1   | 12  | 5   | 22         | -11 | 5   |
| Politics:        |     |     |     |     |     |            |     |     |
| Republican       | 49  | 47  | 41  | 40  | 34  | 49         | 32  | 40  |
| Democrat         | 25  | 33  | 30  | 35  | 25  | 35         | 15  | 26  |
| Independent      | 21  | 16  | 13  | 19  | 20  | 34         | 13  | 23  |
| Education:       |     |     |     |     |     |            |     |     |
| < High School    | -15 | 0   | -10 | -9  | -22 | 6          | -27 | -10 |
| High Sch. Grad.  | 23  | 20  | 15  | 24  | 14  | 31         | 12  | 20  |
| College +        | 47  | 48  | 42  | 48  | 48  | 52         | 38  | 45  |
| Home:            |     |     |     |     |     |            |     |     |
| Own              | 38  | 40  | 34  | 32  | 31  | 40         | 26  | 34  |
| Rent             | 6   | 4   | 5   | 22  | 7   | 26         | -3  | 11  |
| Marital Status:  |     |     |     |     |     |            |     |     |
| Single           | 21  | 21  | 23  | 24  | 22  | 36         | 8   | 24  |
| Married          | 36  | 38  | 28  | 37  | 32  | 41         | 27  | 34  |
| Sep/Wid/Div      | 9   | 9   | 7   | 7   | -2  | 18         | -9  | 6   |
| Employ. Status:  |     |     |     |     |     |            |     |     |
| Full-Time        | 37  | 38  | 33  | 35  | 38  | 42         | 30  | 36  |
| Part-Time        | 24  | 27  | 29  | 38  | 15  | 38         | 7   | 23  |
| Not Employed     | 17  | 18  | 11  | 20  | 7   | 26         | 6   | 16  |

 $239.\ \mbox{Roughly}$  how much money do you think you personally will spend on holiday gifts this Christmas season?

|          | Under<br>\$100 | \$100-<br>\$249 | \$250-<br>\$499 | \$500-<br>\$999 | \$1000<br>or more | No op./Don't celebrate | Mean  |
|----------|----------------|-----------------|-----------------|-----------------|-------------------|------------------------|-------|
| 12/12/99 | 4              | 19              | 16              | 25              | 28                | 9                      | \$869 |
| 12/6/98* | 8              | 14              | 22              | 25              | 24                | 7                      | \$702 |
| 12/5/94  | 9              | 19              | 23              | 20              | 22                | 7                      | \$634 |
| 12/6/93  | 8              | 17              | 20              | 27              | 19                | 9                      | \$639 |
| 12/18/92 | 10             | 18              | 20              | 24              | 19                | 9                      | \$605 |
| 12/15/91 | 7              | 19              | 22              | 24              | 20                | 8                      | \$617 |
| 12/2/90  | 7              | 19              | 23              | 25              | 17                | 9                      | \$588 |
| 10/15/89 | 4              | 15              | 25              | 23              | 18                | 15                     | \$634 |

<sup>\*1998</sup> and previous, Gallup

<sup>\*\*\*</sup>END\*\*\*