## ABC NEWS/MONEY CONSUMER INDEX - 12/19/99

 EMBARGOED FOR RELEASE AFTER 6:30 p.m. Wednesday, Dec. 22, 1999
## Confidence Remains High

Consumer confidence held steady in the closing days of the holiday shopping season, just a little below its 14-year high.

Ratings of the buying climate are near record levels for the fifth straight week, with 54 percent of Americans saying it's a good time to buy things. More, 74 percent, rate the economy positively, and 65 percent say their own finances are in good shape.

1999 will be the best year on record for these views since the weekly ABC News/Money magazine poll began in December 1985.

|  |  | ---- Since $12 / 85$ |  | ----- |
| :---: | :---: | :---: | :---: | :---: |
| Positive ratings: | Today | Highest | Lowest | Average |
| National Economy | $74 \%$ | 77 | 7 | 38 |
| Personal Finances | 65 | 70 | 42 | 56 |
| Buying Climate | 54 | 56 | 20 | 37 |

Confidence has been soaring for two years, boosted by rising incomes, low inflation and interest rates and the strong job market. This year strong consumer confidence is fueling an increase in holiday spending: An ABC News poll last week found that Americans expect to spend an average of $\$ 869$ on gifts this year, a sharp increase from last year and the most in polls dating to 1989 .

INDEX -The ABC/Money Consumer Comfort Index stands at +29 on its scale of +100 to -100 , three points from its all-time record. The index has averaged +28 so far this year, four points higher than the full-year record of +24 set last year.

|  | ABC/Money | Index |
| :--- | ---: | :--- |
| Today | +29 |  |
| Last week | +29 |  |
| Record high | +32 | $(1 / 17,3 / 7,3 / 14)$ |
| 1999 average | +28 |  |
| 1998 average | +24 | Best full year |
| 1992 average | -44 | Worst full year |
| Feb. 9, 1992 | -50 | Record low |
| Average since 12/85 | -12 |  |

Call the ABC News Polling Unit, ext. 2621, for a chart tracking the ABC/Money index over time.

GROUPS - As usual, confidence is higher among better-off Americans: The index is +61 in higher-income households compared to -29 in the lowest; +43 among college
graduates but -13 among high-school dropouts; +34 among whites but -2 among blacks; and +41 among men compared to +16 among women.

Here's a closer look at the three components of the index:
NATIONAL ECONOMY- The poll asks: Would you describe the state of the nation's economy these days as excellent, good, not so good or poor? Seventy-four percent say excellent or good, up one point from last week. The record, 77 percent, was set Jan. 10 and tied in March, April and July. The worst rating was seven percent in late 1991 and early 1992.

|  |  | Pos. NET | Excel. | Good | Neg. NET | Not good | Poor |
| :--- | :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| This | week | $74 \%$ | 15 | 59 | 26 | 20 | 6 |
| Avg. since $12 / 85$ | 38 | 3 | 35 | 62 | 41 | 21 |  |

PERSONAL FINANCES - The poll asks: Would you describe the state of your own personal finances these days as excellent, good, not so good or poor? Sixty-five percent say excellent or good, down one point from last week. The record, 70 percent, was set Aug. 30, 1998, and tied this January, June and September. The worst was 42 percent March 14, 1993.

|  | Pos. NET | Excel. | Good | Neg. NET | Not good | Poor |
| :--- | :--- | :--- | :--- | :--- | :---: | :---: | :---: |
| This week | $65 \%$ | 7 | 58 | 35 | 27 | 8 |
| Avg. since $12 / 85$ | 56 | 4 | 52 | 44 | 31 | 13 |

BUYING CLIMATE - The poll asks: Considering the cost of things today and your own personal finances, would you say now is an excellent time, a good time, a not so good time or a poor time to buy the things you want and need? Fifty-four percent say excellent or good, the same as last week. The record, 56 percent, was set on Nov. 29, 1998 and tied Dec. 5, 1999; the worst rating, 20 percent, was set in fall 1990.

|  | Pos. NET | Excel. | Good | Neg. net | Not good | Poor |
| :--- | :--- | :---: | :---: | :---: | :---: | :---: |
| This week | 54\% | 5 | 49 | 46 | 32 | 14 |
| Avg. since $12 / 85$ | 37 | 3 | 35 | 63 | 41 | 22 |

METHODOLOGY - The ABC News/Money magazine Consumer Comfort Index represents a rolling average based on telephone interviews with about 1,000 adults nationwide each month. This week's results are based on 1,045 interviews in the month ending Dec. 19 and have an error margin of plus or minus three percentage points. Fieldwork by ICR-International Communications Research of Media, Pa.

The ABC/Money index is derived as follows: The negative response to each index question is subtracted from the positive response to that question. The three resulting numbers are then added and divided by three. The index can range from +100 (everyone positive on all three measures) to -100 (all negative on all three measures). The survey began in December 1985.

Analysis by Daniel Merkle.
ABC News polls can be found at ABCNEWS.com on the Internet, at: http://abcnews.go.com/sections/politics/PollVault/PollVault.html

| 12/19/99 | This Week | Last Week | Wks 3 Ago | $\begin{aligned} & \text { Mo. } 1 \\ & \text { Ago } \end{aligned}$ | $\begin{aligned} & \text { Yr. } 1 \\ & \text { Ago } \end{aligned}$ | $\begin{aligned} & \text { Mo } \\ & \text { igh } \end{aligned}$ | $\begin{aligned} & 12 \text { Mo } \\ & \text { Low } \end{aligned}$ | $\begin{array}{r} \text { Mo } \\ \text { Avg } \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Group |  |  |  |  |  |  |  |  |
| GENERAL POPULATION: |  |  |  |  |  |  |  |  |
| Overall Index | 29 | 29 | 27 | 27 | 24 | 32 | 22 | 28 |
| State of Economy | 48 | 46 | 42 | 42 | 42 | 54 | 38 | 46 |
| Personal Finances | 30 | 32 | 32 | 38 | 32 | 40 | 28 | 33 |
| Buying Climate | 8 | 8 | 8 | 2 | -2 | 12 | -4 | 4 |
|  | OVERALL INDEX BY DEMOGRAPHIC GROUPS |  |  |  |  |  |  |  |
| Sex: |  |  |  |  |  |  |  |  |
| Men | 41 | 41 | 35 | 33 | 31 | 44 | 30 | 35 |
| Women | 16 | 17 | 19 | 21 | 16 | 31 | 11 | 20 |
| Age: |  |  |  |  |  |  |  |  |
| 18-34 | 20 | 20 | 19 | 26 | 20 | 35 | 16 | 26 |
| 35-44 | 37 | 35 | 30 | 28 | 24 | 40 | 13 | 28 |
| 45-54 | 34 | 35 | 30 | 28 | 32 | 41 | 13 | 28 |
| 55-64 | 32 | 34 | 30 | 24 | 30 | 47 | 13 | 28 |
| $65+$ | 26 | 29 | 26 | 26 | 17 | 37 | 17 | 27 |
| Income: |  |  |  |  |  |  |  |  |
| Under \$15K | -29 | -32 | -31 | -20 | -30 | -11 | -42 | -24 |
| \$15K To \$24.9K | 6 | 4 | 8 | -11 | -10 | 12 | -15 | -1 |
| \$25K To \$39.9K | 30 | 33 | 24 | 29 | 23 | 38 | 8 | 25 |
| \$40K To \$49.9K | 39 | 31 | 34 | 35 | 35 | 56 | 27 | 42 |
| Over \$50K | 61 | 64 | 60 | 61 | 62 | 67 | 53 | 60 |
| Region: 380 |  |  |  |  |  |  |  |  |
| Northeast | 38 | 41 | 29 | 35 | 20 | 42 | - 19 | 30 |
| Midwest | 23 | 28 | 37 | 26 | 35 | 41 | 20 | 32 |
| South | 24 | 26 | 27 | 19 | 24 | 31 | 14 | 24 |
| West | 30 | 23 | 15 | 33 | 13 | 43 | 13 | 27 |
| Race: 34 |  |  |  |  |  |  |  |  |
| White | 34 | 35 | 31 | 30 | 26 | 37 | 26 | 32 |
| Black | -2 | -11 | -1 | 12 | 9 | 22 | -11 | 4 |
| Politics: |  |  |  |  |  |  |  |  |
| Republican | 52 | 49 | 41 | 38 | 34 | 52 | 32 | 40 |
| Democrat | 23 | 25 | 33 | 28 | 25 | 35 | 15 | 26 |
| Independent | 19 | 21 | 16 | 20 | 18 | 34 | 13 | 23 |
| Education: |  |  |  |  |  |  |  |  |
| < High School | -13 | -15 | -6 | -12 | -18 | 6 | -27 | -10 |
| High Sch. Grad. | 26 | 23 | 17 | 21 | 14 | 31 | 12 | 20 |
| College + | 43 | 47 | 44 | 45 | 44 | 52 | - 38 | 45 |
| Home: |  |  |  |  |  |  |  |  |
| Own | 36 | 38 | 37 | 31 | 31 | 40 | 26 | 34 |
| Rent | 7 | 6 | 5 | 15 | 3 | 26 | -3 | 11 |
| Marital Status: |  |  |  |  |  |  |  |  |
| Single | 21 | 21 | 27 | 23 | 18 | 36 | -8 | 24 |
| Married | 35 | 36 | 31 | 33 | 30 | 41 | 27 | 34 |
| Sep/Wid/Div | 8 | 9 | 6 | 8 | 1 | 18 | -9 | 6 |
| Employ. Status: 37 |  |  |  |  |  |  |  |  |
| Full-Time | 38 | 37 | 36 | 33 | 35 | 42 | 30 | 36 |
| Part-Time | 25 | 24 | 25 | 30 | 18 | 38 | 7 | 23 |
| Not Employed | 14 | 17 | 14 | 18 | 6 | 26 | 6 | 16 |

