

Appendix II: Sample of Airline-Imposed Fees for Optional Services

Table 3: Domestic Checked Baggage Fees of 17 U.S. Airlines as of July 1, 2010

| Airline | First bag (airport/online) | Second bag (airport/online) | Additional bags (each) | Overweight bags | Oversized bags |
|---------------------|---------------------------------|---------------------------------|---|---|-----------------------------|
| Air Tran | \$15 | \$25 | 3+: \$50 | 51-70 lbs: \$49 71-100 lbs: \$79 | \$49-\$79 |
| Alaska ^a | \$20 | \$20 | 3: \$20 4+: \$50 | 51-100 lbs: \$50 | \$50-\$75 |
| Allegiant | \$35/\$15-\$30 | \$35/\$25-\$35 | \$35/\$50 | 51-74 lbs: \$50 75+ lbs: \$100 | \$35 |
| American | \$25 | \$35 | 3-5: \$100 6+: \$200 | 51-70 lbs: \$50 71-100 lbs: \$100 | \$150 |
| Continental | \$25/\$23 | \$35/\$32 | 3+: \$100 | 51-70 lbs: \$50 | \$100 |
| Delta | \$25/\$23 | \$35/\$32 | 3: \$125 4-10 \$200 | 51-70 lbs: \$90 71-100 lbs: \$175 | \$175-\$300 |
| Frontier | \$20 | \$30 | 3+: \$50 | 51+ lbs: \$75 | \$75 |
| Hawaiian | \$25/\$23 inter-island: \$10 | \$35/\$32 inter-island: \$17 | 3-6: \$125 7+: \$200 inter-island: \$25 | 51-70 lbs: \$50 inter-island: \$25 | \$100 inter-island: \$25 |
| Jet Blue | \$0 | \$30 | 3: \$75 | 51-70 lbs: \$50 71-100 lbs: \$100 | \$75 |
| Midwest | \$20 | \$30 | 3+: \$50 | 51-100 lbs: \$75 | \$75 |
| Southwest | \$0 | \$0 | 3-9: \$50 10+: \$110 | 51-100 lbs: \$50 | \$50 |
| Spirit ^b | \$25/\$19 | \$25 | 3-5: \$100 | 51-70 lbs: \$50 71-99 lbs: \$100 | \$100-\$150 |
| Sun Country | \$25/\$20 | \$35/\$30 | \$75 | 51-100 lbs: \$75 | \$75 |
| United ^c | \$25 | \$35 | 3+: \$100 | 51-100 lbs: \$100 | \$100 |
| USA3000 | \$25/\$15 | \$25 | \$25 | 51-70 lbs: \$25 | \$25-\$50 |
| US Airways | \$25/\$23 | \$35/\$32 | 3-9: \$100 | 51-70 lbs: \$50 71-100 lbs: \$100 | \$100 |
| Virgin America | \$25 | \$25 | 3-10: \$25 | 1st <70 lbs: free 51-70 lbs: \$50 71-100 lbs: \$100 | \$50 |

Source: GAO review of airline Web Sites and interviews with airline officials.

^aAlaska Airlines does not charge for the first 3 checked bags for trips wholly within the state of Alaska.

^bSpirit revised its checked baggage fee for travel on or after August 1, 2010 to \$25 for each of the first two bags, and \$85 for each of the 3rd, 4th and 5th bags.

^cUnited also offers a \$249 annual fee to check one or two bags per flight without charge.

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Table 4: Other Airline-Imposed Fees of 17 Airlines as of July 1, 2010

| Airline | Ticket change or cancellation (domestic ticket) | Booking phone/ in person | Unaccompanied minor | Pet in cabin | Seat selection | Inflight food and beverage | Blanket and pillow |
|----------------|--|---|--|---------------------|--|---------------------------------------|---------------------------|
| Air Tran | \$75 | \$15/\$0 | \$39 direct/non-stop \$59 connecting | \$69 | \$6 advance \$20 exit row | F: NA B: \$6 | NA |
| Alaska | \$100 (\$75 online) | \$15/\$15 | \$25 direct/non-stop \$50 connecting | \$100 | NA | F: \$3.50-\$7 B: \$6 | NA |
| Allegiant | \$50 per segment | \$15+\$14.99 per segment /\$0 | NA | NA | \$4.99-\$24.99 varies by flight length and seat. | F: \$2-\$5 B: \$2-\$7 ^a | NA |
| American | \$150 | \$20/\$20-\$30 | \$100 | \$100 | NA | F: \$3-\$10 B: \$6-\$7 | \$8 |
| Continental | \$150 | \$20/\$20 | \$100 | \$125 | NA | F: \$0 B: \$6 | NA |
| Delta | \$150 | \$20/\$35 | \$100 | \$125 | NA | F: \$2-\$8 B: \$5-\$7 | NA |
| Frontier | \$50 - \$100 | \$0/\$0 | \$50 direct/non-stop \$100 connecting | \$75 | \$15-\$25 | F: \$3-\$7 B: \$2-\$5 ^a | NA |
| Hawaiian | \$100-150 inter-island: \$25-\$30 | \$25/\$35 inter-island: \$15/\$35 | \$100 inter-island: \$35 | \$175 | NA | F: \$5.50-\$10 B: \$6.50-\$14 | NA |
| Jet Blue | \$100 | \$15 | \$75 | \$100 | \$10 extra legroom | F: \$0 B: \$6 | \$7 |
| Midwest | \$100 | \$0/\$0 | \$50 direct/non-stop \$100 connecting | \$75 | NA | F: \$3-\$7 B: \$2-\$5 ^a | NA |
| Southwest | \$0 | \$0/\$0 | \$50 | \$75 | \$10 priority boarding | F: \$0 B: \$3-\$5 | NA |
| Spirit | \$110 (\$100 online) | \$5/\$0 (\$5 each way online) | \$100 | \$100 | Varies based on location. | F: \$2-\$5 B: \$2-\$6 ^a | NA |
| Sun Country | \$75 | \$15/\$0 | \$75/segment | \$100 | \$8 | F: \$3-\$6 B: \$5 | \$5 |
| United | \$150 | \$25/\$30 | \$99 | \$125 | \$9/\$109 | F: \$3-\$9 B: \$6 | NA |
| USA3000 | \$75 | \$0/\$0 | \$50 | \$75 | \$9-\$25 | n/a | NA |
| US Airways | \$150 | \$25-\$35 | \$100 (non-stop flights only) | \$100 | \$5+ Varies by location. | F: \$3-\$7 B: \$7-\$8 | \$7 |
| Virgin America | \$100 (\$75 online) | \$15/\$10 | \$75 | \$100 | NA | F, B: \$2-\$10 | \$12 |

Source: GAO analysis

^aFee for some nonalcoholic beverages.